



**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/10/2017  
Review: (b) (6) 2/22/2017

1  
2 **PURPOSE:** To observe conditions and operations at Stewart Detention Center,  
3 Lumpkin, GA

4  
5 **SOURCE:** Observations made during tour of Stewart Detention Center,  
6 Lumpkin, GA

7  
8 **OIG Participants:** (b) (6), DHS OIG Inspections and Evaluations  
9 (b) (6), DHS OIG Inspections and Evaluations  
10 (b) (6), DHS OIG Investigations  
11 (b) (6), DHS OIG Investigations  
12

13 **Date:** February 7, 2016

14 **Time:** 9:30 am

15 **Place:** Stewart Detention Center, Lumpkin, GA.

16  
17 **SCOPE:** The walkthrough focused on the control room, intake, segregation,  
18 recreation, kitchen, medical, law library, and housing at Stewart Detention  
19 Center in Lumpkin, GA.

20  
21 **CONCLUSION:** Stewart Detention Center (SDC) is an Immigration and  
22 Customs Enforcement (ICE) facility run by CoreCivic (previously CCA). SDC  
23 housed 1905 male detainees during our visit. The facility is a subject to PBNDS  
24 2011 and appeared to be generally safe, hygienic, and properly run at the time  
25 of our visit. However, we identified several areas of concern. Showers in the  
26 detainee housing areas lacked either hot or cold water and many showers were  
27 broken or moldy. Detainees reported water leaks in some housing units.  
28 Facility screening and search protocols of visitors and new detainees appeared  
29 lax. Some detainees reported harassment by staff, including religious-based  
30 harassment. The OIG hotline was found to be blocked in housing unit phones.  
31 The facility appeared to lack sufficient staff to maintain safety and security in  
32 certain areas. The kitchen lacked a proper system for tracking expired food,  
33 and the law library's resources were outdated and/or irrelevant.  
34

35 **DETAILS:**

36  
37 **General**

38  
39 Stewart Detention center is an Immigration and Customs Enforcement (ICE)  
40 facility run by CoreCivic (previously CCA). It houses 1905 detainees as of

41 February 7<sup>th</sup> 2017. Detainees range from ICE-classified low (no criminal  
42 history) to ICE-classified high and at times, national security cases. Stewart  
43 Detention Center is located in Lumpkin, GA.

44  
45 **Entrance**

46  
47 Visitors enter the facility through a main lobby. Guards sign in visitors, though  
48 inspectors were not required to provide photo identification when entering.  
49 Visitors are screened via a metal detector. Visitors are not issued badges or  
50 other means of marking their access to the facility.  
51 Staff reported that the facility has not conducted meetings or retraining on  
52 entry procedures since the arrest of two employees for bringing contraband into  
53 the facility.

54  
55 **Control Room**

56  
57 The facility's control room is staffed by at least 2 staff members 24 hours a day.  
58 Staff inside the room monitor cameras and control entryways. A control room  
59 access list is posted prominently outside the door. Cell extraction team gear is  
60 stored in a locker in the control room. The control room also maintains  
61 handheld camcorders. The control room has a large radio battery charger and  
62 is usually the hub for spare batteries. However, at the time of the inspection,  
63 the control room had no available spare batteries available for staff.

64  
65 **Intake Area/Processing**

66  
67 The detainee intake area consists of several holding areas and processing  
68 stations. Staff report that detainees generally arrive via bus and are then briefly  
69 screened by medical staff for emergent conditions. Detainees are then  
70 searched, screened, processed, issued clothing, and given a thorough medical  
71 screen including chest X-ray. Staff reported that the facility is operating  
72 against staffing policy and that often the female staff member is left alone to  
73 process male detainees. She reports that the lack of staff forces her to process  
74 detainees with reduced screening procedures. She reports this expedited  
75 screening is done to ensure medical is not held up.

76  
77 Sometimes female staff report that they are unable to locate a male staff  
78 member to perform a hands-on pat down of male detainees. Therefore, female  
79 staff are only able to search detainees using other measures such as a  
80 handheld metal detector (magnetometer wand)<sup>1</sup>. Staff report that processing  
81 usually takes about 5 hours for a detainee, but during large surges of  
82 detainees, processing may approach 12 hours in length.

83

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<sup>1</sup> Alternative measures to screen incoming detainees, such as a magnetometer wand, would not detect non-metallic items, drugs, and other contraband that are security risks to the facility.

84 Hold rooms appeared clean and properly equipped.

85

## 86 **Housing**

87

88 Detainees are housed in housing areas with approximately 60-80 detainees to  
89 a pod. There are adequate numbers of showers and toilets. However, the  
90 shower facilities observed in some pods have significant mold growth. Some  
91 handles in shower units are also broken. OIG personnel observed that some  
92 pods have no warm water in either showers or sinks. Staff report this is an on-  
93 and-off issue and had been an issue for about a week. Detainees report the  
94 cold showers have been an issue for much longer.

95

96 Detainees also reported to staff that the issued mattresses were thin and often  
97 damaged. OIG personnel observed one damaged mattress. Detainees also  
98 reported medical treatment was delayed; one claimed he waited 6 days for a  
99 medication refill. Detainees reported a lack of soap and lotion. They claimed  
100 they only received shampoo. Detainees also claimed that the law library  
101 provided no assistance and that water leaks were common in the housing area,  
102 especially during rains storms. Detainees claim water damaged areas had  
103 recently been painted over. Detainees also reported harassment, foul language,  
104 and obstruction of religious practices by officers.

105

106 Detainees are housed by classification level. Posters on the wall indicate the  
107 number to reach the Office of Inspector General hotline, sick call procedures,  
108 sexual assault reporting, schedules, commissary, stamp ordering, and other  
109 policies. OIG personnel attempted to dial the OIG hotline number, but it was  
110 restricted on phones in two separate pods. A third unit (4-C) lacked an OIG  
111 poster at all.

112

113 The facility did have board games, television, movies, and video games for  
114 detainees.

115

## 116 **Special Management Unit (SMU)**

117

118 The special management unit housed 15 detainees as of the time of the  
119 inspection. The staff properly supervise the detainees. Detainee cells appear  
120 generally clean and appropriately furnished. Staff do not separate  
121 administrative and disciplinary segregation, but distinguish between the two  
122 through use of magnetic labels on the cells. Some SMU cells are also used to  
123 house detainees who are under the care of the medical staff.

124

125 Signatures on detainee forms indicate that medical staff visited detainees at  
126 least once a day. Some daily checklists for segregation documentation lacked  
127 precision – it was difficult to determine exactly what fielded was being checked  
128 off. There was no record that clergy visited any detainees in segregation.

129

130 The SMU law library was located in an unused SMU cell. It did have the  
131 required resources, but was austere. There was also a book cart containing  
132 non-legal reading material and a television that detainees could watch through  
133 their cell door. The recreation area was individual fenced yards with basketball  
134 nets.

### 135 **Recreation Areas**

136  
137 The outdoor recreation facility is a large field enclosed within the facility. It  
138 features several soccer fields and a basketball court. Staff report that up to  
139 550 detainees at a time attend outdoor recreation. Detainees are supervised by  
140 only 5 guards.

141  
142 There is also a large field house which serves as an indoor recreation facility. It  
143 contains a large number of exercise bikes, pull up bars, and basketball hoops.  
144 The building also contains the facility library which is stocked with English and  
145 Spanish language books. There was a noted lack of Arabic language reading  
146 material. The gym is closed on Sundays.

### 147 148 **Visitation**

149  
150 The family visitation area consists of several phones separated by glass  
151 partitions. Each booth has wooden partitions on either side to preserve privacy.  
152 Staff report they check the functionality of phones daily.

153  
154 The legal visitation area has a similar set up, though the rooms are fully private  
155 and a small slit in the Plexiglas window allows the lawyer and the client to  
156 exchange documents.

### 157 158 **Kitchen**

159  
160 The kitchen is staffed by detainees and overseen by food service contractors.  
161 The kitchen has a rotating menu approved by a dietitian. It also has a menu for  
162 kosher/halal diets. The kitchen generally appears to store foods at the  
163 appropriate temperature, and detainees and staff follow personal cleanliness  
164 practices such as hair and beard nets, as well as rubber boots to prevent  
165 slipping on floors. The normal menu is on a 5 week rotation.

166  
167 Staff track special diet needs by a card system. The detainee hands their diet  
168 card to staff when picking up their meals and they are provided an appropriate  
169 non-standard diet. Detainees participating in religious fasts also have an  
170 option to be served extra food in the evenings.

171  
172 When OIG personnel entered the kitchen, there were a number of hazardous  
173 water puddles on the ground. When inspecting the freezers and refrigerator  
174 food storage, few food items were tracked with an expiration date. One set of  
175 kosher/halal meals was observed to have expired the previous day. There is



176 also no mechanism to track how long frozen foods are left out to thaw. The  
177 facility, in lieu of tracking expiration dates, relies on a “first in first out”  
178 system.

179  
180

### 181 **Medical**

182

183 The medical area includes several exam rooms, two negative pressure rooms,  
184 as well as a separate medical records area. The medical area is clean, but small  
185 for a facility of 2000 beds. However, staff report that an expansion is taking  
186 place over the next 18 months.

187

188 The medical facility is staffed 24/7, though care outside normal business hours  
189 is handled by nursing staff. The facility holds schedule 2 narcotics. There are  
190 shift counts twice a day. Normal operation hours are 0700-1930 on weekdays  
191 and 0700-1530 on weekends.

192

### 193 **Law Library**

194

195 The facility had a law library for detainee use. The library had nine computer  
196 terminals equipped with Lexis Nexus software. OIG personnel observed printers  
197 and copiers in the library. The paper guides are out of date and limited to just  
198 a few subjects (published in 2007, 2008, and 2009). Some of the guides do not  
199 apply to common immigration cases. For example, the only comprehensive  
200 guide was a reference for the spousal visa process.

201

### 202 **Hallways and Thoroughfares**

203

204 The hallways consistently appeared clean. Low level detainees moved through  
205 the facility with no visible escort. At times, it appeared that different risk level  
206 detainees were able to comingle.



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**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6), 2/22/2017  
Review: (b) (6), 2/22/2017

**PURPOSE:** To gather information from a CoreCivic investigator on the detention conditions at Stewart Detention Center in Lumpkin, GA.

**SOURCE:** (b) (6), (b) (6), CoreCivic. Stewart Detention Center, Lumpkin, GA.

OIG Participants: (b) (6), DHS OIG Investigations  
(b) (6), DHS OIG Investigations

**Date:** February 9, 2016

**Place:** CoreCivic Conference Room, Stewart Detention Center, Lumpkin, GA.

**SCOPE:** The interview focused on various safety, security, and grievance processes at Stewart Detention Center in Lumpkin, GA.

**CONCLUSION:** The facility has issues with the structure and setup of the grievance policy/process. Many of the facility issues can be easily rectified with better training and more staff.

**DETAILS:**

(b) (6) is the (b) (6) for Stewart Detention Center (SDC).  
(b) (6)  
(b) (6)  
(b) (6) (b) (6)  
(b) (6)

CoreCivic does not conduct strip searches per their policy. Immigration and Customs Enforcement (ICE), Enforcement and Removal Operations (ERO) are the only personnel allowed to conduct strip searches of detainees. As the facility investigator, she has a very good working relationship with ICE ERO.

According to policy, ICE ERO Deportation Officers (DO) should be meeting once a week with detainees; however, some of the DO's meet with the detainees on a regular basis and some do not. Detainees have the ability and right to submit grievances directly to ICE for any reason; however, she is not aware of the ICE policy for how grievances are handled by ICE once they are received. CoreCivic grievances are handled by Ms. (b) (6), who is the (b) (6). Mr. (b) (6), (b) (6), CoreCivic, SDC, is the (b) (6)

41 (b) (6). By policy, when a grievance is  
42 submitted, they should all be gathered and logged by (b) (6). (b) (6)  
43 should notify (b) (6) and (b) (6) should assign a grievance investigator to  
44 conduct an investigation into the allegations. The only facility staff that should  
45 be assigning anyone to conduct a grievance investigation is the Warden,  
46 Assistant Wardens, (b) (6) (Mr. (b) (6)) and (b) (6) (Mr.  
47 (b) (6)). The policy on the grievance process and procedures should be known  
48 by the coordinator and a copy should be readily available for review purposes.  
49 The grievance process needs to be improved according to (b) (6). By  
50 policy, there needs to be a grievance committee and CoreCivic and SDC does  
51 not have a grievance committee which can sometimes lead to issues with the  
52 grievance process.

53  
54 Use of force cases are not an issue at the facility. The last use of force case  
55 seen was in 2014. All use of force cases are reviewed and handled by the AW's,  
56 Chief of Security, and ICE AFOD's. Use of force case are investigated by  
57 CoreCivic, monitored and reviewed by ICE. When there is an allegation of  
58 facility staff misconduct, the facility investigator should be conducting an  
59 inquiry into the allegation. As it relates to facility security camera setup, there  
60 are some blind spots that need to be adjusted and corrected; which have been  
61 reported but have yet to be rectified.

62  
63 The facility is experiencing issues with water getting into the housing units and  
64 detainee cells when there is rain, which has been reported.

65  
66 PREA training needs to be a priority at the facility. Officer training consist of a  
67 receiving a cheat card but lacks in-depth training in the event of a PREA  
68 incident.

69  
70 Drugs are continuously coming into the facility. It is believed that DO's are  
71 directly responsible for smuggling drugs into the facility, which is evident by  
72 DHS OIG's recent arrest of multiple employees for smuggling drugs into the  
73 facility.

74  
75 The facility has a shortage of DO's which makes it dangerous for the DO's and  
76 the detainees. It has been reported that there are times that when housing  
77 units are understaffed for the number of detainees on the units at the time.



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**Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6), 02/21/17  
Reviewer: (b) (6), 2/22/2017

1  
2 **PURPOSE:** To gather information on compliance with PBNDS standards at  
3 Stewart Detention Center (SDC) in Lumpkin, GA.

4  
5 **SOURCE:** Mr. (b) (6), (b) (6), CoreCivic, Lumpkin, GA.

6  
7 OIG Participants: (b) (6), DHS OIG Investigations  
8 (b) (6), DHS OIG Investigations  
9

10 **Date:** February 9, 2017

11 **Time:** 11:18 a.m.

12 **Place:** Conference Room at the Stewart Detention Center (SDC).

13  
14 **SCOPE:** The discussion focused on the basic information about the facility's  
15 detention and procedural process.

16  
17 **CONCLUSION:** Staff shortage is a safety concern for employees, additional  
18 cultural training and training in the grievance process is needed.

19  
20 **DETAILS:**

21  
22 Mr. (b) (6) is a (b) (6) for Stewart Detention Center (SDC). (b) (6)  
23 (b) (6)  
24 (b) (6)  
25 (b) (6) (b) (6)  
26 (b) (6) . Unit #5 is  
27 considered to be high level custody encompassing level #2 and level #3  
28 (high/elevated risk) detainees.

29  
30 Mr. (b) (6) indicated that he has a good working relationship with Immigration  
31 and Customs Enforcement (ICE) and advised that he is able to report any issue  
32 that arises to ICE that he believes needs to go up the chain for review. He  
33 added that ICE Deportation Officers (DO) were not making routine visits to the  
34 detention area often in the past but are now making more routine rounds more  
35 often and completing logs verifying when the rounds are conducted.

36  
37 Mr. (b) (6) stated that detainees can request a grievance be addressed by SDC  
38 staff. Detainees submit a grievance by placing a written grievance form in a box  
39 across from the chow hall. Mr. (b) (6), a CoreCivic manager, is then  
40 responsible for reviewing the grievance and assigning it for investigation. The

41 detainee should be provided with a copy of the conclusion from the grievance  
42 coordinator. Mr. [REDACTED] advised that the grievance process normally takes  
43 between 5 and 7 days. Mr. [REDACTED] advised that an issue he sees related to the  
44 grievance process is that no training is administered by CoreCivic related to  
45 how a grievance should be addressed.

46  
47 Mr. [REDACTED] stated he was familiar with the facilities use of force policy and  
48 related that he has had a recent use of force incident in which a detainee threw  
49 a floor sign at him. Mr. [REDACTED] stated the incident resulted in the detainee going  
50 to segregation. Mr. [REDACTED] did not have any issue with the use of force policies  
51 and indicated that he has been provided use of force training.

52  
53 Mr. [REDACTED] advised that the majority of the SDC facility is monitored by cameras.  
54 He added that the camera system was updated approximately one year ago  
55 where the entire camera system was replaced throughout the facility. He  
56 further added that central control monitors the system 24 hours a day and  
57 recordings last approximately 6 months. The control room is a hub for the  
58 entire facility and can communicate with every area of SDC via intercom,  
59 landline and radio.

60  
61 Mr. [REDACTED] stated that in detainee housing three cells are searched per day in  
62 each unit and on shifts one and two, the third shift searches common areas.  
63 He added that no body searches are conducted but advised that there is a need  
64 to conduct additional searches. Mr. [REDACTED] recommended that every 15<sup>th</sup>  
65 detainee should be searched leaving the chow hall. Mr. [REDACTED] related that no  
66 strips searched are conducted at SDC.

67  
68 Mr. [REDACTED] advised that PREA training should be given to all managers; however,  
69 the facility has never undergone a PREA audit. Mr. [REDACTED] believed that the  
70 facilities first audit will be conducted within the next few months.

71  
72 Mr. [REDACTED] described the segregation area at SDC as being allocated a four code  
73 system; level 100 being the worst violations and level 400 being the least. The  
74 current procedure is that when a detainee is going into segregation the ERT  
75 team transports the detainee to medical for evaluation then to the segregation  
76 area. He added that a level 100 offense can be issued up to 60 days in  
77 segregation, level 200 is a maximum of 30 days and level 300 is 72 hours.

78  
79 Mr. [REDACTED] was familiar with the classification system as SDC and was aware of  
80 detainees being misclassified at times. He explained that when the  
81 misclassification occurs in his opinion it is rectified quickly and it does not  
82 seem to pose an issue.

83  
84 Mr. [REDACTED] related that his biggest concern at SDC is staffing shortages which  
85 pose a risk to the staff's safety. Mr. [REDACTED] stated that increased pay and  
86 recruiting could help mitigate this issue. Mr. [REDACTED] also recommended that

87 cultural sensitivity training which was not being conducted currently could  
88 benefit the staff. Mr. [REDACTED] explained that with a wide range of cultures present  
89 at SDC many staff members are unfamiliar with the different cultural belief  
90 systems and how to appropriately respond to different needs.





**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6), 02/21/17

**PURPOSE:** To gather information on the classification process at Stewart Detention Center (SDC) in Lumpkin, GA.

**SOURCE:** Ms. (b) (6), (b) (6) for CoreCivic, Lumpkin, GA.

OIG Participants: (b) (6), DHS OIG Inspections and Evaluations  
(b) (6), DHS OIG Investigations

**Date:** February 7, 2017

**Time:** 2:00 p.m.

**Place:** Conference Room at the Stewart Detention Center (SDC).

**SCOPE:** The discussion focused on the basic information about the facility's classification process.

**CONCLUSION:** Some detainee transfer files arrive at the facility a day or two after the detainees, resulting in delays during intake as well as errors in classification and therefore constitute a violation of PBNDS 2011 standard.<sup>1</sup>

**DETAILS:**

Ms. (b) (6) is the (b) (6) for Stewart Detention Center. (b) (6) (b) (6) said that for proper classification process, the following should happen:

A detainee arrives at the facility **with** a transfer file from a previous facility, or a transfer file arrives **prior** to the detainee. A transfer file can include DHS forms I-203, I-213, and I-216,<sup>2</sup> which assist an intake officer in making classification determinations. A transfer file may generally contain classification level that

<sup>1</sup> PBNDS 2011, Custody Classification standard, "The initial classification process and initial housing assignment shall be completed within 12 hours of admission to the facility. If the process takes longer, documentation shall be maintained to explain the cause of the delay and to indicate that the detainee shall be housed appropriately.

<sup>2</sup> Form I-203 – Order to Detain or Release;

Form I-213 - Record of Deportable Alien;

Form I-216 - Record of Persons and Property Transferred.

33 ICE had previously assigned to a detainee or other documents showing  
34 criminal history.

35  
36 According to Ms. [REDACTED], such transfer file is crucial for the intake process. A  
37 CoreCivic intake officer needs the documents in the transfer file to fill in a  
38 worksheet using a special set of scores that take into consideration detainees'  
39 criminal history or the absence of criminal history. The classification levels  
40 assigned range from "Low" for the detainees without criminal history to  
41 "Medium and Medium High" for the detainees with misdemeanors, and "High"  
42 for those who committed felonies. Low level detainees are given blue uniforms  
43 to wear, those with medium classifications wear orange uniforms, and those  
44 with high wear red uniforms.

45  
46 Ms. [REDACTED] said that in the past, the facility typically received the transfer files  
47 the day before or the morning of detainees' arrivals. However, Ms. [REDACTED] was  
48 concerned because about five months ago, the trend started when detainees  
49 arrive to Stewart without transfer files; those files arrive a day or two **after** the  
50 detainee. According to Ms. [REDACTED], "this is a big problem" because when a  
51 transfer file arrives later than the detainee, an intake officer cannot classify  
52 detainee timely. The facility has 12 hours to complete the intake and according  
53 to Ms. [REDACTED], any time the criminal history arrives a day later, the facility is  
54 prone to violating the standard and can make erroneous classification decision.  
55 Often the facility staff has to put detainees without paperwork in transitional  
56 empty units and wait till transfer files come to properly classify them.

57  
58 Ms. [REDACTED] said that because of these delays with transfer documents, Stewart  
59 housed felons in low-level housing units and had non-criminal detainees in  
60 high-level housing units. When asked how often this occurs, Ms. [REDACTED] said  
61 "three of four times a week." She added that she had to write an e-mail to the  
62 staff at Stewart because this issue was very disconcerting to her.

63  
64 **[Inspector's note – a partial copy of the e-mail is below:**

65 From: (b) (6), (b) (7)(C)

66 Sent: Monday, February 06, 2017 10:16 AM

67 To: ...

68 Subject: WRONG UNIFORMS

69 Importance: High

70  
71 Please finish all steps of doing classifications. When you have a detainee that his level has changed, please be  
72 prompt and put him in the correct uniforms. **We have 'non-criminals' housed with felons. We have felons**  
73 **housed with 'non-criminals'**. This is against policy, a finding with auditors, and a very serious accident waiting to  
74 happen. If you are not available to do this when you finish classifications, then please have someone to escort him  
75 to Intake to get his correct uniforms and re-housed if necessary.

76  
77 Thank you,

78 (b) (6), (b) (7)(C)

79 (b) (6)

80 Stewart Detention Center]

81  
82 Ms. ██████ blamed the recent delays in receiving transfer files on ICE ERO  
83 (b) (6) ██████, Mr. ██████. According to her, “before he started  
84 running the operations, everything was running smoothly.” Ms. ██████ said that  
85 Mr. ██████ proposed that CoreCivic staff be trained on using ICE computers  
86 and learning how to extract arrest history from ICE system, but “that would be  
87 just more work for us,” Ms. ██████ said. Ms. ██████ said it would be great if things  
88 went back to how they were before - when the facility consistently received  
89 records on time.

90  
91 Ms. ██████ said that every 60-90 days, the classification staff reclassify  
92 detainees using the standard scoring worksheet, but “99 percent of the initial  
93 classifications stay the same.” When detainees appeal/grieve their  
94 classification level, the officers research all the pertinent information there is  
95 on the detainee and provide a response whether or not the grievance has merit.

96  
97 When asked what suggestions Ms. ██████ had, she said that getting the transfer  
98 paperwork in a timely manner is necessary, because the delays “are a ticking  
99 bomb” and “we are often out of compliance with timeliness on intake.”

100



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**Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6), 02/13/17

**PURPOSE:** To assess the conditions at the Stewart Detention Center (SDC) in Lumpkin, GA and to gather information on ICE ERO operations and oversight.

**SOURCE:** Mr. (b) (6), (b) (6), Immigrations and Customs Enforcement (ICE), Enforcement and Removal Operations (ERO), Lumpkin, GA.

OIG Participants: (b) (6), DHS OIG Inspections and Evaluations  
(b) (6), DHS OIG Inspections and Evaluations  
(b) (6), DHS OIG Investigations  
(b) (6), DHS OIG Investigations

**Date:** February 8, 2017

**Time:** 10:30 a.m.

**Place:** Conference Room at the Stewart Detention Center (SDC).

**SCOPE:** The discussion focused on the basic information about the facility and how ICE performs its operations and oversight.

**CONCLUSION:** ICE ERO is severely understaffed in Stewart facility. In addition, there is a problem with turnover among the officers. There is a concern with some transfer manifest documentation arriving at the facility after the detainees, resulting in delays as well as errors in classification.

**DETAILS:**

Mr. (b) (6)  
(b) (6)  
(b) (6).

Mr. (b) (6) said that Stewart has challenges due to isolated location, which affects a host of issues – understaffing in the ranks of CoreCivic staff, understaffing and turnover among ICE ERO staff, and long distance for outside medical care. Also, Stewart has a very diverse detainee population and ICE tries various ways to work their deportation cases more effectively, sampling various approaches. For example, ICE ERO used to concentrate on housing units, where a DO had a specific unit he or she worked with, then ICE switched to a system where a DO had detainee docket from a specific geographic region, such a Asia or Africa, and currently ERO is back to Unit-

42 centric operations. All these recalibrations are done to try to eliminate undue  
43 delays in moving cases forward, which a concern at Stewart, according to Mr.  
44 ██████████

45  
46 Mr. ██████████ said that another serious concern is a delay of/lack of charging  
47 documents from sending correctional or detention facilities at the time of  
48 intake process at Stewart. When a detainee goes through intake at Stewart, the  
49 facility assigns classification level to detainees based on their criminal history.  
50 Ideally, the charging documents from previous detention or correctional  
51 institution arrive to the facility before detainee or with the detainee, but Mr.  
52 ██████████ said some sending facilities are “a day or two” late with the crucial  
53 background information that could facilitate more accurate and timely  
54 classification. As a result, the facility has to wait on performing any final  
55 classification while housing those detainees in temporary units or sometimes  
56 prolonging the processing in the intake area. Also, because of such delays,  
57 classification process is prone to errors.

58  
59 When asked why ICE ERO at Stewart receiving the detainees without proper  
60 paperwork, such as I-213s or charging documents, Mr. ██████████ said that “they  
61 recently received 180 bodies without paperwork and it was a mess,” stating  
62 that since “Secure Communities fired back up” it has been a lot busier. He also  
63 said that “delays in files have always happened – this is an old problem he  
64 inherited,” adding that “he absolutely needs transfer manifests and I-213s in  
65 advance for smoother classification.” (*See Follow up section below*). Mr. ██████████  
66 said he proposed for some CoreCivic contract staff to have “read only” access to  
67 ICE’s EARM system to allow the facility to classify detainees as they arrive even  
68 if the paperwork is late, because the same records are in the EARM. However,  
69 CoreCivic’ management said “no” to the idea.

70  
71 Mr. ██████████ pointed out that ICE does not have a standalone address at  
72 Stewart and everything has to go through CCA (CoreCivic) mailroom and that  
73 delay in receiving some of the consular documents happen because the CCA  
74 mail room is so busy and hectic. He gave an example of one “easy to remove”  
75 Mexican detainee who stayed at Stewart for 87 days because some paperwork  
76 needed for deportation was lost in CCA mailroom.

77  
78 Mr. ██████████ also said that currently Stewart is at operational capacity – 1916  
79 detainees are housed here and that he could not even house “any new  
80 arrivals.”

81  
82 Mr. ██████████ mentioned that Stewart is not a good facility for housing “national  
83 security cases” because they do not have proper security personnel or  
84 equipment to move such detainees if needed. Mr. ██████████ also said the facility  
85 cannot handle prolonged hunger strikes.

86  
87 Mr. ██████████ said that CCA lacks staffing. He said “I am not sure of the detainee

88 to staffing ratio, but warden knows this is a problem.” Mr. [REDACTED] said that  
89 the pay to the contract officers is “too low.” Mr. [REDACTED] reiterated that ICE  
90 ERO staffing is also very low, he said that on his staffing model he has 70  
91 employees, but now there are total of 35 ICE ERO officers working at Stewart.  
92 *(See Follow up section below)*. He gave an example how busy they are, saying  
93 that he has two officers responsible for handling Criminal CAP program that  
94 feeds criminal aliens from 40 counties into the facility.

95  
96 When asked about whether DO officers at Stewart visit housing units often to  
97 meet with the detainees assigned to their docket, Mr. [REDACTED] said that officers  
98 are supposed to visit their detainees once a week, but with the turnover some  
99 visits might not be happening. He also said that some of his officers are very  
100 proactive and keep good logs of their visits, and some could improve how they  
101 do it.

102  
103 When asked why there are delays in removing those detainees who have signed  
104 their order of final removal, Mr. [REDACTED] said that there is definitely a problem  
105 removing those detainees who need commercial flights more timely. He clarified  
106 that it takes on average three weeks to receive a seat for “commercial flights”  
107 detainees. He added that “even charter flights to Central America have delays –  
108 ICE have to wait to fill up a flight completely, and then sometimes removing  
109 groups of women and children takes priority and as a result male detainees  
110 have to be bumped of the flights and wait again for a seat.” Mr. [REDACTED] said it  
111 might take weeks to remove somebody “even to Central America, even when  
112 their travel paperwork is in order.”

113  
114 Mr. [REDACTED] elaborated on ICE ERO staffing issues and high attrition/turnover  
115 – he said “his most senior guys have only a few months on a job” because  
116 everyone goes elsewhere in a country to work once they “get their foot in the  
117 door.” Mr. [REDACTED] said that Atlanta office is trying to have an initiative where  
118 ICE recruits only locally and the new officers sign mandatory stay agreement  
119 for a couple of years. He said something like that would really help.

120  
121 Mr. [REDACTED] said that there is finally a Detention Service Manager (DSM) at the  
122 facility and that ICE is training two officers this week who will staff “compliance  
123 unit” at Stewart upon their return from training. Mr. [REDACTED] is hopeful that  
124 some problems at Stewart will be easier to tackle with the DSM.

125  
126 ***Follow up e-mail answers from Mr. [REDACTED] received on 2/17/17:***

127  
128 **Can you send us a number of the current ICE vacancies at the facility?**

129 Mr. [REDACTED] We currently have 31 officers and currently have approximately  
130 13 unfilled positions. Additionally, no DSM for the last 3 years. The recently  
131 hired DSM will be out for a while due to injury.



133 **Can you list the facilities that are late with the incoming detainee**  
134 **paperwork needed for intake processing?**

135 Mr. [REDACTED] The primary delivering office is Savannah, GA. Attached are the  
136 cases that arrived at Stewart without files or charging documents between  
137 October 11, 2016 to December 16, 2016.

138  
139 **Any reasons why these facilities are late?**

140 Mr. [REDACTED] I don't have an answer for this. I know that this was condoned by  
141 former upper management, retired former FOD [REDACTED], as we tried to  
142 have that matter resolved at different levels of management. So much so that I  
143 personally reported the matter to the Joint Intake Center year ago for inquiry.  
144 The JIC report was downgraded to a management inquiry, thus, a perpetual  
145 circle without resolution. FOD [REDACTED] took the AFOD position prior to  
146 retirement with oversight over the Savannah office. The acting FODs that came  
147 after appeared to be reluctant to address the situation with AFOD [REDACTED]

148  
149 **Any examples how that affected your operations?**

150 Mr. [REDACTED] The lack of files adversely affected operations as detainees stays  
151 were unnecessarily prolonged as their proceeding or removals were stalled  
152 upon arrival and lack of I-213's etc. for classifications etc. For specific  
153 examples you can query any one of the attached cases in EARM to see their  
154 chronicled case work.

155  
156



42 for 13 additional guards. When asked whether Stewart had trouble hiring, Mr.  
43 ██████ said “yes, mostly because the pay is low and also because of this area.”  
44 He said that “wage determination has not been done since 2013.”

45  
46 As far as ICE ERO staffing, Mr. ██████ said that Stewart is “a revolving door,”  
47 and that “we get an ICE officer here for two months and then they are gone.”  
48 He also explained that there are approximately 40 people working for ICE ERO  
49 at Stewart, but a staffing plan for the facility lists 72 positions. He said that  
50 there is a need both for ICE officers and for admin/mission support positions.  
51 Mr. ██████ also added that “the new guys do not have the training.”

52  
53 When asked whether Mr. ██████ is aware of the grievances that detainees  
54 submit, he said that he gets e-mails from Core Civics Unit managers about the  
55 submitted grievances, “sometimes 10 or 15 complaints a day,” but he does not  
56 have time to read through those thoroughly or analyze them.

57  
58 When asked whether Mr. ██████ was notified of any recent problems with  
59 flooding in some housing units, or mold that was being painted over, or any on-  
60 going issues with cold and hot water for showers, he said “no.”

61  
62 Mr. ██████ reiterated that he is too busy with on-going contract issues,  
63 especially with the current renovations and expansion of the medical unit and  
64 that ERO at Stewart is really hurting because of insufficient staff.



**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/10/2017  
Review:

1  
2 **PURPOSE:** To gather information from a detainee on detention conditions at  
3 Stewart Detention Center in Lumpkin, GA.

4  
5 **SOURCE:** [redacted] A no. [redacted]. Stewart Detention Center,  
6 Lumpkin, GA.

7  
8 **OIG Participants:** (b) (6), DHS OIG Inspections and Evaluations  
9 [redacted], DHS OIG Investigations

10  
11 **Date:** February 7, 2016

12 **Time:** 2:55 p.m.

13 **Place:** Stewart Detention Center, Lumpkin, GA.

14  
15 **SCOPE:** The interview focused on the condition and treatment of detainees at  
16 Stewart Detention Center in Lumpkin, GA.

17  
18 **CONCLUSION:** Detainee [redacted] has serious concerns about detainee  
19 treatment and conditions at Stewart.

20  
21 **DETAILS:**

22  
23 Detainee [redacted] (b) (6)

24 (b) (6)

25 (b) (6)

26 (b) (6)

27  
28 Mr. [redacted] reports that unit 4-C has mold on the walls and in the showers.  
29 He claims this is caused by water which leaks from the ceiling during  
30 rainstorms. Mr. [redacted] also reports that cell 105 floods during rainstorms  
31 and he can hear a leaking pipe inside one of the cell walls. Mr. [redacted]  
32 indicated he has not written a grievance complaining about this but has  
33 verbally told detention officers assigned to his housing unit.

34  
35 Mr. [redacted] claims the staff's attitude is poor; that they use profane language  
36 at times. He singled out Counselor [redacted] as particularly egregious.

37  
38 He reports that there does not seem to preferential treatment given to one  
39 housing unit over another. He also does not see favoritism among detainees  
40 and staff.

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Mr. [REDACTED] described how he had a job as a prison barber, and that at one point he turned in two of his three jumpsuits for cleaning. However, the cleaning process took over a week, forcing the detainee to live and work wearing a single set of clothes. He requested a second set of clothes or a clean change of clothes from a staff member, stating he could not perform his work without clean clothes. Mr. [REDACTED] reported that the staff fired him from his job due to "refusing to work". Mr. [REDACTED] then filed a grievance against the staff member. He reported that he had to repeatedly ask for a copy of the grievance and it took almost 6 weeks to receive a copy of his grievance.

Mr. [REDACTED] also reports that the facility requires that detainees make their beds. When he failed to make his bed one morning, he reported that he lost his commissary privileges for several weeks.

Mr. [REDACTED] sees has seen his deportation officer twice and sees ICE once a week. He claims that it takes nearly 8 weeks from the time he files a complaint to see an ICE officer.

He also reports that it has taken 10 weeks to get off site to receive a chest X-ray.

The food, Mr. [REDACTED] reports, is carbohydrate heavy and causes gastrointestinal issues. He reports occasionally Muslim detainees miss prayer do to count and staff might make snide comments. He claims generally grievances are not dealt with properly. He also reports long wait times for necessities like toilet paper or batteries.

Attending religious service is allowed but some Muslim detainees complain of not being allowed to make it to Prayer on time. He has not experienced any visitation issues. Has access to the law library. Has not been strip searched, physically or sexually abused but has experienced some verbal abuse from detention officers. The biggest daily issue is the need to receive toiletries in a timely manner.



**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/10/2017  
Review:

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**PURPOSE:** To gather information from a detainee on detention conditions at Stewart Detention Center in Lumpkin, GA.

**SOURCE:** [Redacted] A no. [Redacted]. Stewart Detention Center, Lumpkin, GA.

OIG Participants: (b) (6), DHS OIG Inspections and Evaluations  
[Redacted], DHS OIG Investigations

**Date:** February 7, 2016  
**Time:** 3:45 p.m.  
**Place:** Stewart Detention Center, Lumpkin, GA.

**SCOPE:** The interview focused on the condition and treatment of detainees at Stewart Detention Center in Lumpkin, GA.

**CONCLUSION:** Detainee’s on housing unit experiencing hot water issues and issues receiving toiletries.

**DETAILS:**

Detainee [Redacted] (b) (6)  
[Redacted]  
[Redacted]

Mr. [Redacted] believes that medium and high-risk detainees are treated better at the facility because they “fight for their rights”. He states that the water temperature cannot be controlled, and that the cold water is extremely cold. He also reported that the facility lacked heat in December.

Mr. [Redacted] stated that a pod-wide protest to get heat took place that resulted in the entire facility being pepper sprayed. This included Mr. [Redacted] unit, which did not take part in the protests.

Detainees who do not speak English are treated poorly. He reports that staff often shout at non-English speaking detainees for not knowing the rules. When Mr. [Redacted] objects, staff reportedly respond “he [the non-English speaker] knows what I want”.



41 Mr. [REDACTED] reports he has received a facility guidebook. He also reports a  
42 positive relationship with his deportation officer. He reports he can use the  
43 phone, but that phone use requires a phone card.

44  
45 Mr. [REDACTED] describes the nurses as “some good, some bad”. He claims that  
46 he and other detainees require multiple visits to the clinic in order to get  
47 medicine. He expressed dislike for the facility’s food and claimed kitchen staff  
48 reheat food.

49  
50 He claimed that Haitian detainees will pray loudly and that a staff member—  
51 Officer [REDACTED]—order them to quiet down. Mr. [REDACTED] claims Somali  
52 detainees fight more aggressively for their right to practice their religion.

53  
54 The law library is easily accessible, and he has not been the victim of sexual  
55 abuse or harassment. He reports he was strip searched at county jail, but not  
56 since arriving at Stewart. He is allowed regular access to the law library as well  
57 as visitation time to meet with visitors.

58  
59 Mr. [REDACTED] stated he did not know what a grievance form was.

60  
61



U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations

Adult Detention Oversight  
16-047-ISP-ICE

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/10/2017  
Review:

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**PURPOSE:** To gather information from a detainee on detention conditions at Stewart Detention Center in Lumpkin, GA.

**SOURCE:** (b) (6) A no. (b) (6). Stewart Detention Center, Lumpkin, GA.

OIG Participants: (b) (6) DHS OIG Inspections and Evaluations (b) (6), DHS OIG Investigations

**Date:** February 7, 2016  
**Time:** 4:05 p.m.  
**Place:** Stewart Detention Center, Lumpkin, GA.

**SCOPE:** The interview focused on the condition and treatment of detainees at Stewart Detention Center in Lumpkin, GA.

**CONCLUSION:** Detainee (b) (6) has serious concerns about detainee treatment and conditions at Stewart.

**DETAILS:**

(b) (6)

Mr. (b) (6) advised that he has made several written request to speak with an ICE supervisor regarding his case, however every time he files an ICE grievance against his deportation officer, the deportation officer gets the grievance and confronts him about it. He believes that the ICE grievance he filed is not making it to the ICE supervisor per his request to speak with them.

He reports that his privileges are "normal". He does report that as a kitchen worker, he was at times ordered to serve expired or moldy food. He stated that he identified loaves of bread which were moldy and the staff simply removed the obviously spoiled slices and continued serving the bread. He also claims the milk at the facility is bad. He attributes the serving of expired food to the food being removed from the original packaging with expiration dates.

41  
42 Mr. [REDACTED] states that he was provided the handbook. He states that many of  
43 the guards appear under-educated. He claimed one struggled to count the  
44 number of detainees in the pod. He named Officer [REDACTED] as an unprofessional  
45 staff member.

46  
47 Mr. [REDACTED] stated that he needed a phone card to call his lawyer and that  
48 there are sometimes arguments over prayer times for Muslims. He also  
49 reported that he had staff grab his genitals as part of a search of kitchen  
50 workers accused of stealing peanut butter. Mr. [REDACTED] reports library access is  
51 good, but the one hour of visitation time is too little. He reported he is not  
52 experiencing any verbal, physical or sexual abuse by detainees or staff.



**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/21/2017  
Review:

1  
2 **Audit Step\Purpose:** To gather information from a detainee on detention  
3 conditions at Stewart Detention Center in Lumpkin, GA.

4  
5 **Source:** (b) (6), A no. (b) (6). Stewart Detention Center, Lumpkin,  
6 GA.

7  
8 **OIG Participants:** (b) (6), DHS OIG Inspections and Evaluations  
9 (b) (6), DHS OIG Investigations

10  
11 **Date:** February 7, 2016

12 **Time:** 2:55 p.m.

13 **Place:** Stewart Detention Center, Lumpkin, GA.

14  
15 **Scope\Methodology:** The interview focused on the condition and treatment of  
16 detainees at Stewart Detention Center in Lumpkin, GA.

17  
18 **CONCLUSION:** Detainee (b) (6) has serious concerns about detainee  
19 treatment and conditions at Stewart as well as ICE officers not being accessible  
20 on a regular basis. He also had a concern about not being removed from the  
21 country timely after having already signed final order of removal.

22  
23 **DETAILS:**

24 (b) (6)  
25  
26  
27  
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29  
30

31 Before Mr. (b) (6) spoke about detention conditions at Stewart, he said that on  
32 June 17, 2016, he signed his final order of removal, giving up on fighting his  
33 case and ready to be repatriated to Liberia. He raised a concern, "Why am I still  
34 here?" He said he was taken to the Liberian Consulate two times and did not  
35 know why he has not been deported yet. He explained that his lawyer told him  
36 that "to be in detention this long after agreeing to be deported is not legal," Mr.  
37 (b) (6) added that, "I know it is against some kind of law to still be here after  
38 December 16, 2016, because I signed the deportation order six months prior."  
39 Mr. (b) (6) said that he has not seen his deportation officer in two weeks and  
40 does not know what is going on with his deportation.

41  
42 When asked about the intake and orientation process, Mr. [REDACTED] said he  
43 received the handbook, but nobody could answer his questions when he  
44 needed clarifications. He said that in his unit the video about Stewart facility is  
45 played every Tuesday.

46  
47 Mr. [REDACTED] explained that in the past there have been months where he had no  
48 visits from any ICE officers who knew about his case; “there was a new officer  
49 assigned to my case every month and they did not know what is going on.” He  
50 said that some ICE officers visit their detainees once a week, but others are  
51 visiting only every other week. He said “his ICE officer” visits once every two  
52 weeks.

53  
54 Mr. [REDACTED] said that it is “useless to complain” and that he filed grievances  
55 before, but never got a response. When asked what the grievance was about,  
56 Mr. [REDACTED] said he was climbing down from a top bunk and hit/injured his  
57 knee. Initially he received a muscle relaxer for the pain, but the pain was not  
58 going away and he kept asking for days for some other treatment, but all he  
59 was offered is more muscle relaxers. He said “it took a while to get a bottom  
60 bunk.” He also noted that “I do not understand how they assign bunks,  
61 because somebody in a wheelchair was assigned a top bunk in his unit and it  
62 did not make sense.”

63  
64 When asked about food, Mr. [REDACTED] said that the food “is horrible.” He said “we  
65 often do not get what is listed on the menu.” Also, “everything is burned and  
66 the meats are burned and browned to the point that it is hard to recognize  
67 what it is.” Mr. [REDACTED] said that he is on a special “no acid” diet and described  
68 the process for submitting the request and receiving medical “special diet card”  
69 as easy.

70  
71 Mr. [REDACTED] said that visitation hours should be longer. He said there were  
72 instances when he was not able to use the whole hour. Also, according to Mr.  
73 [REDACTED] the fact that there are no exceptions to “no contact” visitation “is  
74 wrong.” He explained that while he was in detention, his pregnant wife has  
75 given birth, and when she brought the baby, “he could not even touch it.” He  
76 added that “my child is going to be one year old soon and I have never touched  
77 him.”

78  
79 Mr. [REDACTED] said that he visits the law library regularly and thinks that the law  
80 library hours and computers are good, but complained that the reference  
81 information at the law library is “not up to date.”

82  
83 When asked about the treatment he receives from the detention staff, Mr.  
84 [REDACTED] said “some officers are just mean and speak to us the way nobody  
85 should speak.”

86

87 Mr. [REDACTED] said that he had problems receiving mail before. He said that “there  
88 is some kind of confusion with Stewart’s address and it is not clear whether the  
89 senders need to use 146 CCA Road address or some PO Box address.

90  
91 As far as physical living conditions, Mr. [REDACTED] listed the following:

- 92  
93 • The main hallways smell bad and moldy;  
94 • His unit 4-C has mold on the walls and in the showers;  
95 • His unit 4-C floods during rains and there were instances when he  
96 stepped in puddles of water in the morning;  
97 • During rainstorms, the facility staff brings buckets to collect water from  
98 the cracks;  
99 • The facility staff used glue on the floor cracks before to stop water from  
100 seeping through;

101  
102 When asked whether he could participate in religious practices, Mr. [REDACTED]  
103 said, “Muslim people are taken late to prayer.”

104  
105 Mr. [REDACTED] remembered that when he was going through intake, it took 32  
106 hours. He said “it was very slow and there was obviously not enough staff.”

107  
108 He also reports long wait times to use a microwave oven in his pod; he said  
109 “you have 88 people who mostly eat commissary items and only two  
110 microwaves.”

111  
112 He also said that the shower barriers are too low and do not provide privacy;  
113 since there are mostly female officers guarding the detainees, it becomes  
114 uncomfortable to use a shower because “female officers can look into a  
115 shower.” He is also aware of detainees at this facility not being quickly  
116 provided, or sometimes not at all, basic hygienic supplies such as toilet paper,  
117 shampoo, soap, lotion, toothpaste, etc.





**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/10/2017  
Review: (b) (6) 2/22/2017

1  
2 **PURPOSE:** To gather information from a CoreCivic grievance coordinator on  
3 the grievance process and detention conditions at Stewart Detention Center in  
4 Lumpkin, GA.

5  
6 **SOURCE:** (b) (6), (b) (6), CoreCivic. Stewart  
7 Detention Center, Lumpkin, GA.

8  
9 **OIG Participants:** (b) (6), DHS OIG Inspections and Evaluations  
10 (b) (6), DHS OIG Investigations

11  
12 **Date:** February 7, 2016

13 **Time:** 1:55 p.m.

14 **Place:** (b) (6), Stewart Detention Center, Lumpkin, GA.

15  
16 **SCOPE:** The interview focused on the detainee grievance process and detention  
17 conditions at Stewart Detention Center in Lumpkin, GA.

18  
19 **CONCLUSION:** The grievance process allows detainees to submit concerns to  
20 CoreCivic leadership.

21  
22 **DETAILS:**

23 (b) (6) is the (b) (6) for Stewart Detention Center. She  
24 (b) (6)  
25 (b) (6).

26  
27 She reports that she handles only non-medical grievances and that detainees  
28 are able to request grievance forms from any staff member. Staff are instructed  
29 not to ask about why a detainee is requesting a grievance form. Detainees are  
30 able to place written grievances in a grievance box across from the dining area.  
31 She is the only staff member in possession of a key to the grievance box. She  
32 retrieves grievances from the box daily. When she is not on duty, an associate  
33 warden can sign out a key for the grievance box from key control.

34  
35 Once she receives the grievance forms, she assigns each grievance a tracking  
36 number and logs the grievance in a digital tracker. She works with the  
37 associate warden to assign an investigating officer for each grievance. This is  
38 usually a supervisor from a unit un-affiliated with the complainant or the  
39 subject of the grievance. Particularly serious grievances are assigned to an  
40 associate warden.

41  
42 Officer [REDACTED] reports that the most common grievances are staff  
43 misconduct. Two examples she gave were officers turning their radios up too  
44 loud and officers not answering detainee questions. Officer [REDACTED] reports  
45 that the second most common type of complaint is religious in nature. She also  
46 reports that illiterate detainees are told to ask for help writing grievances from  
47 other detainees. They are told this during town-hall meetings. She reports that  
48 she does not see detainees filing maintenance-related grievances.

49  
50 Once the designated investigator has investigated the grievance, Officer  
51 [REDACTED] processes the grievance and returns it to the detainee where they are  
52 given the option to sign for a copy of the grievance. The detainees can also file  
53 an appeal by filling out a box on the original grievance form. The next level of  
54 appeal is the warden.

55  
56



**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/10/2017  
Review: (b) (6) 02/22/17

1  
2 **PURPOSE:** To gather information from a US Public Health Service Officer  
3 regarding the medical care and operations at Stewart Detention Center in  
4 Lumpkin, GA.

5  
6 **SOURCE:** (b) (6), (b) (6), US Public Health  
7 Service. Stewart Detention Center, Lumpkin, GA.

8  
9 OIG Participants: (b) (6), DHS OIG Inspections and Evaluations  
10 (b) (6), DHS OIG Inspections and Evaluations  
11 (b) (6), DHS OIG Investigations  
12

13 **Date:** February 8, 2016

14 **Time:** 3:05 p.m.

15 **Place:** Room 105, Stewart Detention Center, Lumpkin, GA.

16  
17 **SCOPE:** The interview focused on medical care and medical operations at  
18 Stewart Detention Center in Lumpkin, GA.

19  
20 **CONCLUSION:** The facility provides detainees with an acceptable level of  
21 medical care, but the HSA pointed out numerous vacancies for medical staff  
22 and limited community resources for mental or serious emergency care.

23  
24 **DETAILS:**

25  
26 Mr. (b) (6) is the (b) (6) for the Stewart Detention  
27 Facility in Lumpkin, GA. (b) (6)

28 (b) (6)  
29 (b) (6)  
30 (b) (6).

31  
32 **Mr. (b) (6) reports chronic shortages of almost all medical staff positions.**

33 He reports the facility staffing levels are as follows:

- 34  
35 18/25 Registered Nurses  
36 8/11 Licensed Practical Nurses  
37 2/3 Licensed Clinical Social Workers  
38 0/1 Psychiatrist  
39 1/2 Medical Doctors  
40

41 The facility covers their shortage of mental health professionals by leaning  
42 heavily on the remaining licensed clinical social workers (LCSW) and on tele-  
43 psychiatry calls from doctors at Krome or other sites. Mr. [REDACTED] also  
44 reports that the requirement that all staff have a Georgia license to provide care  
45 further impedes hiring to fill positions.

46  
47 Mr. [REDACTED] reports that when medical detainees are kept in the  
48 segregation unit cells, they are provided with all the privileges of a detainee  
49 housed in the medical area. Those detainees in segregation for administrative  
50 or disciplinary reasons are provided with daily medical or mental health  
51 checks.

52  
53 Mr. [REDACTED] reports that the facility has 15-20 hunger strikes a year, but  
54 that only a handful reaches the 9 missed meals which constitute an "official"  
55 hunger strike. He reports that CoreCivic does not track if a detainee refuses a  
56 meal.

57  
58 Detainees can be authorized outside medical care. This includes care from  
59 specialists in cardiology, respiratory specialists, gastroenterologists,  
60 ophthalmologists and others. Mr. [REDACTED] reports 10-20 detainees a week  
61 leave the facility for outside medical care. He stated that while most  
62 appointments are timely, sometimes it can take over 30 days to see an outside  
63 provider. Mr. [REDACTED] reported that if a detainee is seen a 3<sup>rd</sup> time it is  
64 reclassified as mid-level in their system for better tracking and oversight.

65  
66 He reports that in the local area, there are too few mental health treatment  
67 centers. Most detainees who require more mental health care than the facility  
68 can provide are sent to other ICE facilities such as Columbia Care or Krome.  
69 Also, if there is a serious medical emergency, only a few community resources  
70 are available; he recently had two local hospitals refuse to take a detainee with  
71 an urology issue.

72  
73 Mr. [REDACTED] reports that the current sick call process will be changed once  
74 CoreCivic hires more officers. Currently, detainees request sick call  
75 appointments at 4am, before breakfast. They are then scheduled for an  
76 appointment the same day. In the event of an emergency, CoreCivic employees  
77 will contact medical staff and medical staff take the detainee to the medical  
78 area, or if necessary call an ambulance. Mr. [REDACTED] admits that Stewart  
79 county's rural makeup means that there is an extreme shortage of ambulance  
80 services.

81  
82 Mr. [REDACTED] reports that the facility has experienced an increase in  
83 incidence of scabies, with 5 cases being treated. The normal rate is one or two  
84 cases a week. He believes that the problem is not hygiene related, as poor  
85 hygiene would result in far more widespread cases of scabies.

86

87 The medical intake procedure is generally as follows: Detainees are given a  
88 brief screen for emergencies when they come off the bus. Once they are  
89 searched and in processed, the medical staff perform the full screen. The  
90 screen includes a chest X-ray, medical history, medications taken, height,  
91 weight, and blood pressure. Mr. [REDACTED] reports that 99% of initial  
92 medical screens are complete in 12 hours. All detainees receive a complete  
93 physical within 14 days of arrival. Detainees who are identified as being  
94 medically at risk are given physicals much earlier, usually the following day.

95  
96 Mr. [REDACTED] reports that the majority of detainees arrive with their medical  
97 files and transfer summaries intact, but county jails struggle to provide timely  
98 files.

99  
100 Mr. [REDACTED] reports that in instances of sexual assault/harassment  
101 allegations his office provides mental health screens to victims and  
102 perpetrators. Also the staff ensures victims are treated at hospitals as needed.  
103 He reports that he sees far more allegations of sexual harassment than sexual  
104 assault allegations.

105  
106 Mr. [REDACTED] reports that one of the facility's biggest issues is under-  
107 communication. There are often significant time gaps before the medical office  
108 is notified of detainees breaking hunger strikes, fall incidents, and others.  
109



[REDACTED]  
(b) (6)

Stewart Detention Center

229-838 [REDACTED] - office

229-838 [REDACTED] - fax

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**From:** [REDACTED]  
**To:** (b) (6)  
**Cc:** (b) (6)  
**Subject:** RE: DHS OIG Visit to Stewart on February 7-8, 2017  
**Date:** Tuesday, February 21, 2017 1:32:39 PM  
**Attachments:** [OPR Case# 201701333.pdf](#)

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Good Afternoon Ms [REDACTED]

Issue #1: Stewart has one vacancy. However, there are six people who have been tentatively selected (5 officers and one support staff) and have not been given an enter on duty (EOD) date, and one officer awaiting to EOD (3/6). In addition, one officer just graduated from the academy (2/16), there are three officers in the academy, and two who are at Stewart but awaiting an academy dates.

Issue #2: Please see the attached.

Thanks,

[REDACTED]

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[REDACTED] | Field Office Director | Atlanta Field Office  
Department of Homeland Security | U.S. Immigration and Customs Enforcement | Enforcement and Removal Operations  
[REDACTED], Atlanta, GA 30303  
PH: 404-893-[REDACTED]

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**From:** (b) (6)  
**Sent:** Tuesday, February 21, 2017 11:36 AM  
**To:** [REDACTED]  
**Cc:** (b) (6)  
**Subject:** DHS OIG Visit to Stewart on February 7-8, 2017

Hello Mr. [REDACTED]

I am the Lead Inspector who represented DHS OIG spot inspection team at the Stewart facility a couple of weeks ago. Thanks for making time to join us on the phone when we did a brief-out.

We are reaching out to follow up on two issues:

1. Would you let us know how many vacancies does ICE ERO have at Stewart? We wanted to confirm the number of ICE ERO vacancies at Stewart because we heard quite a range of numbers – from 13 to 40.
2. Regarding one of the grievances we cited about an alleged discrimination of a Muslim detainee (Grievance No.: 001324, submitted on 10-24-16; another number on it was 2016-2505-00248G) - you mentioned that ICE might have looked into it and that the guard was fired. Was it ICE OPR that looked into it? We would like a confirmation,



\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

if possible, that ICE was involved into resolving this grievance. If it was not this particular grievance, would you refer us to the case you mentioned during our brief-out?

Thanks again! Let me know if you have any questions or comments.

Respectfully,

(b) (6)

Supervisory Inspector, Office of Inspections and Evaluations

Office of Inspector General

Department of Homeland Security

Office: 202-254-

Cell: 202-491-

(b) (6)

[@oig.dhs.gov](mailto:(b) (6)@oig.dhs.gov)

**From:** [REDACTED]  
**To:** (b) (6)  
**Cc:** (b) (6)  
**Subject:** RE: OIG follow up from the Stewart spot inspection  
**Date:** Friday, February 17, 2017 5:45:16 PM  
**Attachments:** [No files for review.xls](#)

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My responses to your questions:

Can you send us a number of the current ICE vacancies at the facility?  
We currently have 31 officers and currently have approximately 13 unfilled positions. Additionally, no DSM for the last 3 years. The recently hired DSM will be out for a while due to injury.

Can you list the facilities that are late with the incoming detainee paperwork needed for intake processing?

The primary delivering office is Savannah, GA. Attached are the cases that arrived at Stewart without files or charging documents between October 11, 2016 to December 16, 2016.

Any reasons why these facilities are late?

I don't have an answer for this. I know that this was condoned by former upper management, retired former FOD [REDACTED], as we tried to have that matter resolved at different levels of management. So much so that I personally reported the matter to the Joint Intake Center year ago for inquiry. The JIC report was downgraded to a management inquiry, thus, a perpetual circle without resolution. FOD [REDACTED] took the AFOD position prior to retirement with oversight over the Savannah office. The acting FODs that came after appeared to be reluctant to address the situation with AFOD [REDACTED].

Any examples how that affected your operations?

The lack of files adversely affected operations as detainees stays were unnecessarily prolonged as their proceeding or removals were stalled upon arrival and lack of I-213's etc. for classifications etc. For specific examples you can query any one of the attached cases in EARM to see their chronicled case work.

Who at the facility is notified when a complaint against a Core Civics employee or an ICE officer is going to be investigated by ICE?

No one at the facility, that I'm aware off, is notified regarding pending investigations.

What is the e-mail for you Atlanta FOD (who was on the line when we did the out-brief)?

[REDACTED]@ice.dhs.gov

---

**From:** (b) (6)  
**Sent:** Thursday, February 16, 2017 4:07 PM  
**To:** [REDACTED]  
**Cc:** (b) (6)  
**Subject:** OIG follow up from the Stewart spot inspection

Hello [REDACTED],

Thanks again for talking to us last week. I wanted to reach out and see if we can confirm some facts we discussed as well as ask you some additional information about Stewart Detention Center:

Can you send us a number of the current ICE vacancies at the facility?  
Can you list the facilities that are late with the incoming detainee paperwork needed for intake processing? Any reasons why these facilities are late? Any examples how that affected your operations?  
Who at the facility is notified when a complaint against a Core Civics employee or an ICE officer is going to be investigated by ICE?  
What is the e-mail for you Atlanta FOD (who was on the line when we did the out-brief)?

Thanks again!

Respectfully,

(b) (6)  
Supervisory Inspector, Office of Inspections and Evaluations  
Office of Inspector General  
Department of Homeland Security  
Office: 202-254-[REDACTED]  
Cell: 202-491-[REDACTED]  
[REDACTED]@oig.dhs.gov

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** (b) (6)  
**Subject:** RE: OIG follow up  
**Date:** Wednesday, February 22, 2017 10:05:43 AM  
**Attachments:** [Stewart Staffing Plan FY17 \(signed\).pdf](#)

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LCDR [REDACTED] can you please provide the dates (if known when each fore below became vacant).

Also, double check my numbers, I believe this is the vacancies we currently have, taking into account the RN who went from Full time to casual.

Thank you

Medical vacancies:

- USPHS MLP
- USPHS MLP
- Contract MLP
- Contract MLP
- USPHS RN
- USPHS RN
- Contract RN
- Contract RN
- Contract RN
- Contract RN
- Contract RN
- Contract RN
- Contract LPN
- Contract LPN
- Contract LPN
- Contract Psychiatrist
- Contract LCSW or Psychiatric Nurse practitioner
- Physician

Thank you

---

**From:** (b) (6)  
**Sent:** Thursday, February 16, 2017 3:08 PM  
**To:** [REDACTED]  
**Cc:** (b) (6)  
**Subject:** OIG follow up

CPT [REDACTED]

I wanted to reach out and see if you are able to provide us with some additional information about Stewart Detention Center. Specifically, can you send us a list of the current vacancies at the facility and how long each vacancy has been open? Thanks.

Respectfully,

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

(b) (6)

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

Last Name	First Name	A-Number	COC	Book-In Date	Man Days	Initial Book In Date	Local Code	Comments	Event#
[REDACTED]	[REDACTED]	[REDACTED]	OLOM	12/16/201	3	12/16/201	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	STG171200025
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.27	3	6.13.27	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV171000020
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/16/201	3	12/16/201	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV161100085
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.25	3	6.13.25	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	AJO160600299
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/16/201	3	12/16/201	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	TUS1606000210
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.23	3	6.13.23	871	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV171000018
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/14/201	5	12/14/201	DRJ	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV171000018
[REDACTED]	[REDACTED]	[REDACTED]	ONDU	6.14.02	5	6.14.02	MCR	Stewart Intake File Review No file, not FT	SAV171100016
[REDACTED]	[REDACTED]	[REDACTED]	ONDU	12/14/201	5	12/14/201	MCR	Stewart Intake File Review No file, not FT	SAV171100016
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.14	5	6.12.14	MCR	Stewart Intake File Review No file, not FT	SAV171100016
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/13/201	6	12/13/201	HOUSTON	STEWART INTAKE FILE REVIEW NO FILE, NOT FAST TRACK	ATL171100005
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.35	6	6.13.35	HOUSTON	STEWART INTAKE FILE REVIEW NO FILE, NOT FAST TRACK	ATL171100005
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/13/201	6	12/13/201	MCR	STEWART INTAKE FILE REVIEW 871, NO FILE, NOT FAST TRACK	SAV1609000152
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.33	6	6.13.33	MCR	STEWART INTAKE FILE REVIEW 871, NO FILE, NOT FAST TRACK	SAV1609000152
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/13/201	6	12/13/201	MCR	STEWART INTAKE FILE REVIEW NO FILE, NOT FAST TRACK	SAV1609000144
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.32	6	6.13.32	MCR	STEWART INTAKE FILE REVIEW NO FILE, NOT FAST TRACK	SAV1609000144
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/13/201	6	12/13/201	MCR	STEWART INTAKE FILE REVIEW NO FILE, NOT FAST TRACK	SAV1712000037
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.29	6	6.13.29	MCR	STEWART INTAKE FILE REVIEW NO FILE, NOT FAST TRACK	SAV1712000037
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/13/201	7	12/13/201	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1712000016
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.33	7	6.13.33	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1712000016
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/12/201	7	12/12/201	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1711000112
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.32	7	6.13.32	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1711000112
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/12/201	7	12/12/201	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1711000110
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.32	7	6.13.32	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1711000110
[REDACTED]	[REDACTED]	[REDACTED]	LSAL	12/12/201	7	12/12/201	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1603000026
[REDACTED]	[REDACTED]	[REDACTED]	LSAL	6.12.53	7	6.12.53	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1603000026
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/09/201	10	12/09/201	11	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	XSS1208000001
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.18	10	6.13.18	11	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	XSS1208000001
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/09/201	10	12/09/201	COFFEE	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK NTA	SAV1711000012
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.11.29	10	6.11.29	COFFEE	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK NTA	SAV1711000012
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/07/201	12	12/07/201	GADOC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	DTN1409000006
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.17.08	12	6.17.08	GADOC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	DTN1409000006
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/01/201	12	12/01/201	GADOC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK PENDING TRANSFER TO IRWIN	ATL1205001159
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.11	12	6.13.11	GADOC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK PENDING TRANSFER TO IRWIN	ATL1205001159
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/07/201	12	12/07/201	MCR	Stewart Intake File Review no file, not fast track	SAV1609000143
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.37	12	6.12.37	MCR	Stewart Intake File Review no file, not fast track	SAV1609000143
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/07/201	12	12/07/201	MCR	Stewart intake file review No file, not fast track	SAV1609000146
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.35	12	6.12.35	MCR	Stewart intake file review No file, not fast track	SAV1609000146
[REDACTED]	[REDACTED]	[REDACTED]	ICAR	12/06/201	13	12/06/201	DRJ	STEWART INTAKE FILE REVIEW FILE NOT RECEIVED, NOT FT	SAV1606000055
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.19	13	6.13.19	DRJ	STEWART INTAKE FILE REVIEW FILE NOT RECEIVED, NOT FT	SAV1606000055
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/06/201	13	12/06/201	MCR	STEWART INTAKE FILE REVIEW FILE NOT RECEIVED, NOT FAST TRACK	SAV1711000083
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.13.16	13	6.13.16	MCR	STEWART INTAKE FILE REVIEW FILE NOT RECEIVED, NOT FAST TRACK	SAV1711000083
[REDACTED]	[REDACTED]	[REDACTED]	ENEZ	12/05/201	14	12/05/201	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track PIC UPDATED	SAV1603000045
[REDACTED]	[REDACTED]	[REDACTED]	ENEZ	6.13.32	14	6.13.32	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track PIC UPDATED	SAV1603000045
[REDACTED]	[REDACTED]	[REDACTED]	ONDU	12/05/201	14	12/05/201	drj	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1604000042
[REDACTED]	[REDACTED]	[REDACTED]	ONDU	6.13.26	14	6.13.26	drj	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1604000042
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/02/201	17	12/02/201	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1603000031
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.14.21	17	6.14.21	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1606000063
[REDACTED]	[REDACTED]	[REDACTED]	OLOM	12/02/201	17	12/02/201	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1608000027
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.14.20	17	6.14.20	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1608000027
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/02/201	17	12/02/201	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1711000075
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.14.12	17	6.14.12	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1711000075
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/02/201	17	12/02/201	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1609000157
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.14.07	17	6.14.07	MCR	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1609000157
[REDACTED]	[REDACTED]	[REDACTED]	ALI	12/01/201	18	12/01/201	MCR	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000077
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.20	18	6.12.20	MCR	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000077
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/01/201	18	12/01/201	MCR	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000073
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.19	18	6.12.19	MCR	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000073
[REDACTED]	[REDACTED]	[REDACTED]	R	12/01/201	18	12/01/201	MCR	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1609000151
[REDACTED]	[REDACTED]	[REDACTED]	R	6.12.18	18	6.12.18	MCR	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1609000151
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	12/01/201	18	12/01/201	MCR	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000072
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.17	18	6.12.17	MCR	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000072
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	11/30/201	19	11/30/201		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000058
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.53	19	6.12.53		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000058
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	11/30/201	19	11/30/201		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000001
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.51	19	6.12.51		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000001
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	11/30/201	19	11/30/201		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1603000036
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.50	19	6.12.50		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1603000036
[REDACTED]	[REDACTED]	[REDACTED]	OLOM	11/30/201	19	11/30/201	860	STEWART INTAKE FILE REVIEW NO FILE, NOT FAST TRACK	SAV1711000105
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.11.58	19	6.11.58	860	STEWART INTAKE FILE REVIEW NO FILE, NOT FAST TRACK	SAV1711000105
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	11/29/201	20	11/29/201	MCR	STEWART INTAKE FILE REVIEW NO FILE, NOT FT	SAV1711000074
[REDACTED]	[REDACTED]	[REDACTED]	MEXIC	6.12.58	20	6.12.58	MCR	STEWART INTAKE FILE REVIEW NO FILE, NOT FT	SAV1711000074

**Purpose:**  
 Step 6 - Interview Key Personnel.  
 Document is follow up to interview with ICE officer Hector Chavira

**Source:** Email: RE: OIG Follow up from the Stewart spot inspection 2-17-17

**Scope:** Detainees who have arrived at the facility since 10/28 without proper documentation

**Conclusion:** Officer [REDACTED] indicates that 161 detainees have arrived at Stewart without proper paperwork

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

MOROC	11/29/201 6 11 28	20	11/29/201 6 11 28	HARRIS	Stewart intake file review alien arrived without file or charging documents, not fast track	STG160800049
MEXIC	11/28/201 6 13 52	21	11/28/201 6 13 52		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV160600051
OLOM	11/28/201 6 12 16	21	11/28/201 6 12 16		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV171100091
GAND	11/28/201 6 11 23	21	03/18/201 6 09 24	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	RDU160300015
MEXIC	11/28/201 6 11 23	21	11/23/201 5 14 33	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	GCJ161000325
MEXIC	11/28/201 6 11 22	21	11/20/201 6 08 57	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL171100060
MEXIC	11/28/201 6 11 22	21	11/03/201 6 10 45	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	CCG171000128
MEXIC	11/28/201 6 11 22	21	11/23/201 6 09 24	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1711000331
AMBO	11/28/201 6 11 21	21	09/12/201 6 09 49	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1608000278
LSAL	11/28/201 6 11 21	21	11/17/201 6 12 00	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	GCJ1711000187
UDAN	11/28/201 6 11 21	21	11/22/201 6 09 00	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1711000307
MEXIC	11/28/201 6 11 20	21	11/23/201 6 09 24	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1711000333
MEXIC	11/28/201 6 11 19	21	11/22/201 6 13 45	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	GCJ1710000198
INEA	11/28/201 6 11 19	21	04/25/201 6 13 48	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	BDC1202004477
RILA	11/28/201 6 11 19	21	12/11/201 6 14 00	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	STG1612000039
AMAI	11/28/201 6 11 18	21	09/09/201 4 10 42	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	STG1405000017
MEXIC	11/28/201 6 11 18	21	11/01/201 6 08 46	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1710000492
UATE	11/28/201 6 11 18	21	11/11/201 6 09 32	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	DTN1609000018
HINA	11/28/201 6 11 17	21	07/14/201 6 12 57	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1601000458
MEXIC	11/28/201 6 11 17	21	06/11/201 6 12 41	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	GRN1606000010
IERR	11/28/201 6 11 15	21	07/10/201 6 10 56	ICDC	Stewart intake file review file not present, not fast track	ATL1605000535
ONDU	11/25/201 6 14 00	24	11/25/201 6 14 00	DRJ	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1605000041
LSAL	11/25/201 6 13 55	24	11/25/201 6 13 55		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000064
IMBA	11/25/201 6 13 54	24	11/25/201 6 13 54		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000065
ONDU	11/25/201 6 13 54	24	11/25/201 6 13 54	MCRAE	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000063
MEXIC	11/25/201 6 13 50	24	11/25/201 6 13 50	MCRAE	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000062
MEXIC	11/25/201 6 13 49	24	11/25/201 6 13 49		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000084
MEXIC	11/25/201 6 13 48	24	11/25/201 6 13 48		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1609000134
HINA	11/25/201 6 13 48	24	11/25/201 6 13 48	MCRAE	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000061
ARAG	11/25/201 6 13 47	24	11/25/201 6 13 47		Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000085
OLOM	11/25/201 6 13 46	24	11/25/201 6 13 46	MCRAE	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1609000129
MEXIC	11/25/201 6 13 44	24	11/25/201 6 13 44	MCRAE	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1609000123
MEXIC	11/23/201 6 13 59	26	11/06/201 6 11 59	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	RDU1711000071
MEXIC	11/23/201 6 13 58	26	11/17/201 6 07 30	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1711000239
MEXIC	11/23/201 6 13 58	26	11/18/201 6 13 26	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1710000451
UATE	11/23/201 6 13 58	26	11/09/201 6 06 30	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	GRR1711000006
MEXIC	11/23/201 6 13 58	26	11/07/201 6 12 01	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1711000099
MEXIC	11/23/201 6 13 58	26	11/10/201 6 13 53	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1711000159

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

HONDU	11/23/201 6 13 57	26	11/17/201 6 17 34	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	CCG160600044
MEXIC	11/23/201 6 13 57	26	11/16/201 6 08 27	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1711000224
GUATE	11/23/201 6 13 56	26	11/14/201 6 22 00	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	DTN1711000018
ETHIO	11/23/201 6 13 56	26	10/21/201 6 12 53	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL0810000164
ELSAL	11/23/201 6 13 56	26	03/06/201 6 15 00	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	CLT1602000218
SUDAN	11/23/201 6 13 56	26	08/23/201 6 14 54	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1604000644
MEXIC	11/23/201 6 13 56	26	11/01/201 6 09 10	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	RDU1606000192
NIGIA	11/23/201 6 13 55	26	03/09/201 6 17 01	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1201000889
JIINEA	11/23/201 6 13 55	26	11/17/201 6 15 27	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL0810000014
NDIA	11/23/201 6 13 55	26	11/17/201 6 09 06	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1711000243
CAMBO	11/23/201 6 13 55	26	08/24/201 6 13 52	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1608000677
CUBA	11/23/201 6 13 55	26	08/15/201 6 10 13	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1612000106
GUATE	11/23/201 6 13 55	26	02/20/201 6 13 14	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1602000817
GUATE	11/23/201 6 13 54	26	11/15/201 6 11 29	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1609000637
MEXIC	11/23/201 6 13 54	26	11/15/201 6 11 28	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1607000380
JAMAI	11/23/201 6 13 54	26	01/08/201 6 13 26	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1611000950
RUSSI	11/23/201 6 13 54	26	11/14/201 6 07 27	ICDC	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	ATL1711000187
NIGIA	11/23/201 6 13 53	26	05/05/201 5 08 51	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1505000086
RAN	11/23/201 6 13 52	26	05/26/201 6 12 56	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	CHL1605000260
NIGIA	11/23/201 6 13 51	26	03/16/201 6 08 28	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1410000918
DR	11/23/201 6 13 50	26	11/02/201 6 13 20	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	GCJ1601000218
SENEG	11/23/201 6 13 49	26	10/22/201 5 09 13	ICDC	Stewart intake file review alien arrived without file or charging documents, not fast track	ATL1610002678
COLOM	11/23/201 6 13 41	26	11/23/201 6 13 41	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1604000021
MEXIC	11/23/201 6 13 40	26	11/23/201 6 13 40	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1603000027
COLOM	11/23/201 6 13 39	26	11/23/201 6 13 39	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1609000078
JAMAI	11/23/201 6 13 36	26	11/23/201 6 13 36	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1506000019
MEXIC	11/23/201 6 13 32	26	11/23/201 6 13 32	MCRAE	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1710000053
MEXIC	11/23/201 6 13 31	26	11/23/201 6 13 31	MCRAE	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1710000056
MEXIC	11/23/201 6 13 30	26	11/23/201 6 13 30	MCRAE	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1710000051
MEXIC	11/23/201 6 13 30	26	11/23/201 6 13 30	MCRAE	Stewart intake file review alien arrived without file or charging documents, not fast track	AJO1605000491
MEXIC	11/23/201 6 13 28	26	11/23/201 6 13 28	MCRAE	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1711000047
COLOM	11/22/201 6 13 25	27	11/22/201 6 13 25	DRJ	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1603000046
HONDU	11/22/201 6 13 18	27	11/22/201 6 13 18	DRJ	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000053
BARBA	11/22/201 6 12 05	27	11/22/201 6 12 05	mcræe	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1609000119
MEXIC	11/21/201 6 12 17	28	11/21/201 6 12 17	JESUP	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NTA, NOT FAST TRACK	SAV1601000016
MEXIC	11/21/201 6 12 49	28	11/21/201 6 12 49	DRJ	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1603000085
NIGIA	11/18/201 6 14 14	31	11/18/201 6 14 14	MCRAE	Stewart intake file review alien arrived without file or charging documents, not fast track PICTURE UPDATE ON EARM	SAV1711000035



\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

R	11/18/201	31	11/18/201	6.14.12	6.14.12	MCRAE	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1609000153
ICAR	11/18/201	31	11/18/201	6.14.10	6.14.10	MCRAE	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1711000036
MEXIC	11/18/201	31	11/18/201	6.14.07	6.14.07	MCRAE	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1711000041
MEXIC	11/18/201	31	11/18/201	6.12.05	6.12.05	WARE	Stewart intake file review alien arrived without file or charging documents, not fast track	SAV1603000013
UBA	11/17/201	32	11/17/201	6.12.05	6.12.05	NTA	STEWART INTAKE REVIEW NO FILE	SAV171000062
UATE	11/17/201	32	11/17/201	6.12.44	6.12.44	871	STEWART INTAKE REVIEW NO FILE	SAV1711000031
IBER	11/15/201	34	11/15/201	6.15.55	6.11.00	YORK	Stewart intake file review alien arrived without file or charging documents, not fast track	CLT1711000101
ORDA	11/15/201	34	11/15/201	6.13.54	6.13.31	McRae	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000034
OLOM	11/15/201	34	11/15/201	6.13.31	6.13.31	DRJ	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1603000044
R	11/15/201	34	11/15/201	6.13.30	6.13.30	DRJ	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1602000119
ONDU	11/15/201	34	11/15/201	6.13.20	6.13.20	McRae	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000039
MEXIC	11/15/201	34	11/15/201	6.13.20	6.13.20	DRJ	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1609000075
LSAL	11/14/201	35	10/28/201	6.13.19	6.13.19	ICDC	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	ATL1710000455
OMAL	11/14/201	35	07/04/201	6.13.35	5.12.59	ICDC	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	BRO1507000032
ANAM	11/14/201	35	11/14/201	6.13.27	6.13.27	DRJ	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1602000117
MEXIC	11/14/201	35	11/14/201	6.13.17	6.13.17	MCRAE	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1711000037
OLOM	11/10/201	39	11/10/201	6.16.33	6.16.33	mcrae	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1711000014
MEXIC	11/10/201	39	11/10/201	6.16.32	6.16.32		DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1711000016
ONDU	11/10/201	39	11/10/201	6.16.27	6.16.27	MCRAE	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1710000014
MEXIC	11/10/201	39	11/10/201	6.16.24	6.16.24	MCRAE	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1711000005
MEXIC	11/10/201	39	11/10/201	6.16.23	6.16.23	MCRAE	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1609000076
AMAI	11/10/201	39	11/10/201	6.16.21	6.16.21	MCRAE	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1711000008
MEXIC	11/10/201	39	11/10/201	6.14.32	6.14.32	DRJ	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1711000018
MEXIC	11/10/201	39	11/10/201	6.14.28	6.14.28	DRJ	Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING DOCUMENTS, NOT FAST TRACK	SAV1609000158
OLOM	11/09/201	40	11/09/201	6.12.40	6.12.40	MCRAE	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1711000007
OLOM	11/09/201	40	11/09/201	6.12.38	6.12.38	MCRAE	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING	SAV1609000089
MEXIC	11/09/201	40	11/09/201	6.12.34	6.12.34	MCRAE	DOCUMENTS, NOT FAST TRACK Stewart intake review ALIEN ARRIVED WITHOUT FILE OR CHARGING PIC UPDATED ON EARM	SAV1710000083
MEXIC	11/08/201	41	11/08/201	6.13.54	6.13.54		No file 871 to docket	SAV1508000261
MEXIC	11/08/201	41	11/08/201	6.13.50	6.13.50		No file/ To Docket	SAV1609000131
OLOM	11/03/201	46	11/03/201	6.13.18	6.13.18		No file to review/ NTA to docket	SAV1609000105
R	11/01/201	48	11/01/201	6.17.38	6.17.38		Intake Review No file not fast track File located at ATL REC	SAV1608000052
MEXIC	10/31/201	49	10/31/201	6.12.59	6.12.59	DRJ	INTAKE REVIEW No File Available	SAV1602000093
RUGU	10/31/201	49	10/26/201	6.10.49	6.09.21		NTA not a fast track case according to EARM no hard file at time of book in	ATL1710000413
MEXIC	10/28/201	52	10/04/201	6.13.03	6.13.03	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	HEN1606000011
UATE	10/28/201	52	10/19/201	6.13.02	6.14.56	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	ATL1710000291
MEXIC	10/28/201	52	10/14/201	6.12.58	6.08.30	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	COA1710000036
MEXIC	10/28/201	52	10/07/201	6.12.58	6.12.58	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	WSM1608001280
MEXIC	10/28/201	52	10/15/201	6.12.57	6.08.36	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	CCG1710000032
ONDU	10/28/201	52	10/12/201	6.12.57	6.09.26	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	ATL1710000176

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

	SUATE	10/28/2016 6.12.55	52	10/14/2016 6.14.28	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	GCJ1710000219
	MEXIC	10/28/2016 6.12.46	52	10/20/2016 6.10.23	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	ATL1710000318
	MEXIC	10/28/2016 6.12.42	52	10/21/2016 6.09.16	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	ATL1710000339
	MEXIC	10/28/2016 6.12.39	52	10/26/2016 6.12.54	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	GCJ1710000443
	MEXIC	10/28/2016 6.12.32	52	10/25/2016 6.14.53	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	ATL1710000402
	MEXIC	10/28/2016 6.12.21	52	10/17/2016 6.06.00	ICDC	INTAKE - A FILE NOT AVAILABLE FOR REVIEW	ATL1604000773
	SUATE	10/28/2016 6.12.25	52	10/11/2016 6.17.59	ICDC	INTAKE-NO FILE AVAILABLE FOR REVIEW	COA1710000024

## ANNUAL REVIEW

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Health Services Administrator / Date

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Unit Chief of Health Operations / Date

Stewart

### Stewart Staffing Plan

Position	CTR	GS	PHS	CSL	Total
Admin Asst	2				2
AHSA			2		2
CD		1			1
Dental Asst	2				2
Dentist	1		1		2
HSA			1		1
LPN/LVN	11			2	13
MHP	2		1		3
MLP	7		2		9
MRT	6				6
Nurse Mgr			1		1
Pharm Tech	2				2
Pharmacist	1				1
Physician	1				1
Program Mgr			1		1
Psychiatrist	1				1
RN	21		3	4	28
<b>Total</b>	<b>57</b>	<b>1</b>	<b>12</b>	<b>6</b>	<b>76</b>



**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/10/2017  
Review: (b) (6) 2/24/17

1  
2 **PURPOSE:** To review a sample of medical and detention files for detainees held  
3 at Stewart Detention Center.

4  
5 **SOURCE:** Selected files reviewed by OIG personnel.

6  
7 OIG Participants: (b) (6), DHS OIG Inspections and Evaluations  
8 (b) (6), DHS OIG Inspections and Evaluations  
9 (b) (6), DHS OIG Investigations

10  
11 **Date:** February 8, 2016

12 **Time:** 9:00 a.m.

13 **Place:** Room 105, Stewart Detention Center, Lumpkin, GA.

14  
15 **SCOPE:** The file review encompassed 7 questions about medical service  
16 providers and documentation and 7 questions about detention record keeping  
17 and conditions.

18  
19 **CONCLUSION:** The facility seems to be in compliance with the standards  
20 regarding adequate documentation for detention and medical files.

21  
22 **DETAILS:**

23  
24 **Medical**

25  
26 OIG reviewed a sample of 21 detainee's medical files. There was no indication  
27 that medical requests were not documented in medical records. All documented  
28 complaints were found to have been addressed by the medical staff. Follow-up  
29 care was routinely documented. When detainees were sent to an offsite  
30 specialist, the specialists' instructions were documented in the file. Detainees  
31 with chronic conditions were monitored routinely, and medications were  
32 prescribed in a timely manner. In only one instance did a detainee have to wait  
33 over 30 days to see a specialist.

34  
35 **Detention**

36  
37 OIG reviewed a sample of 18 detainee detention files. Only one file contained  
38 grievances. However, the response to that grievance took over a month for ICE  
39 to respond. All but one detainee did not have a request for religious or medical  
40 diet on file. However, that one religious diet request took nearly a week and

41 multiple requests to fill. All disciplinary action was accompanied by  
42 documentation of a disciplinary hearing. There was no evidence detainees were  
43 stripped searched. One detainee did not have a record of receiving the  
44 handbook. However, at least one other detainee received a handbook in a  
45 language not spoken in their native country (A Somali detainee received a  
46 Spanish language handbook). Detainees all had their property accounted for at  
47 intake.

48  
49 Classification determinations were documented consistently with criminal  
50 history and ICE intake paperwork from other facilities.

51  
52

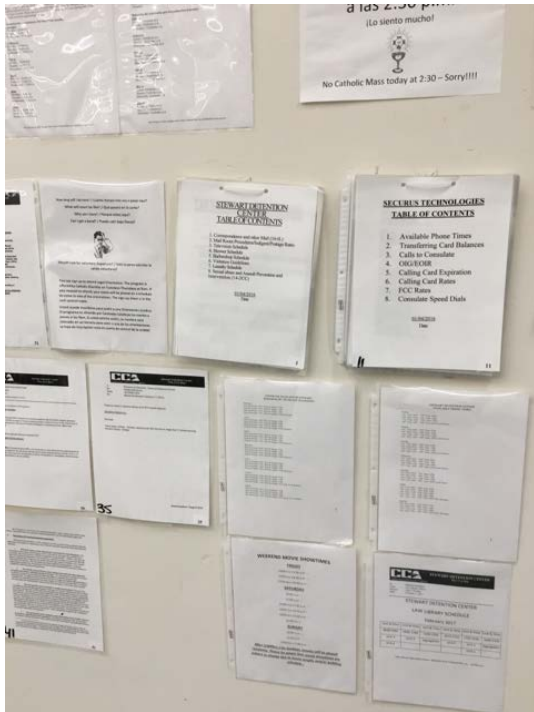
\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

Purpose: Step 2: Document conditions at the facility

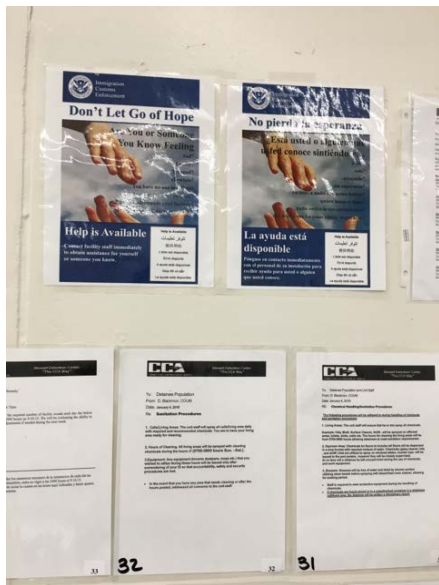
Source: OIG personnel at tour walkthrough

Scope: Stewart Detention Center, Lumpkin, GA

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



1 wall at housing unit

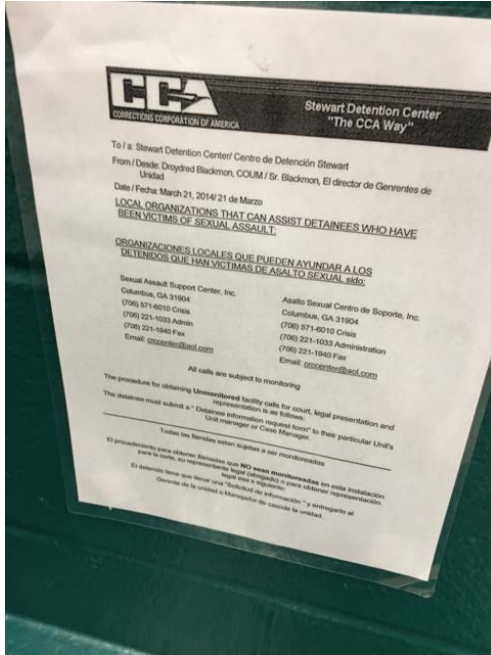


2 Signs on wall in housing





\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

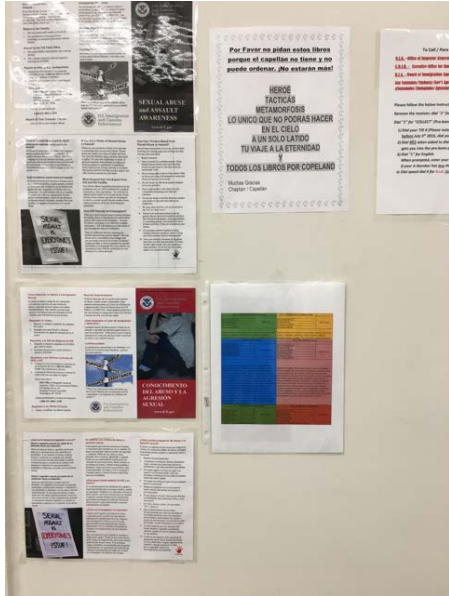


### 5 Legal assistance options

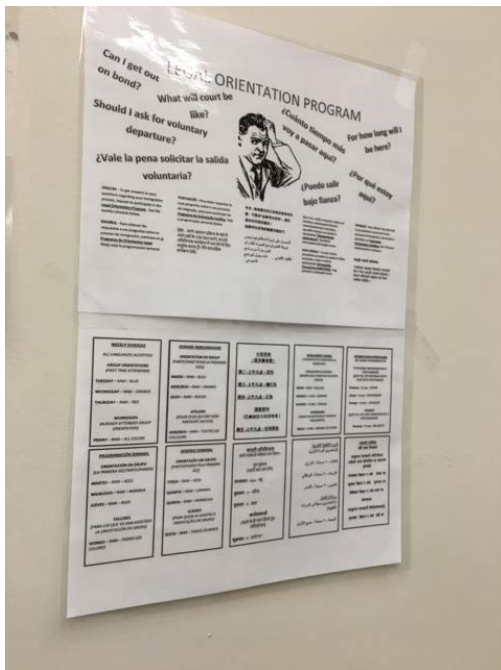


### 6 Toilet and showers in housing unit

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

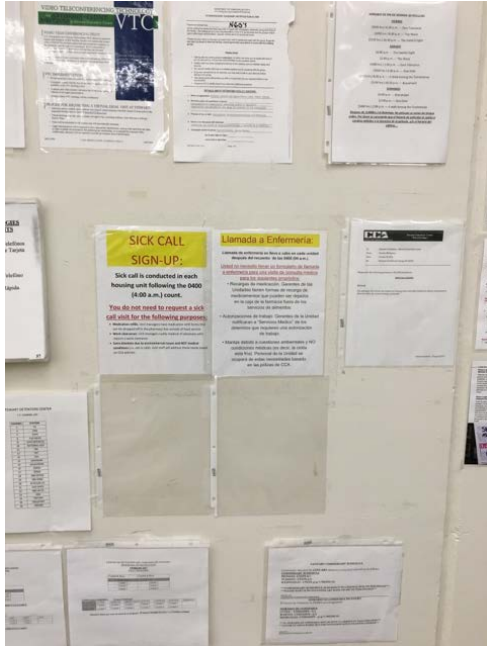


7 Signs on wall in housing unit

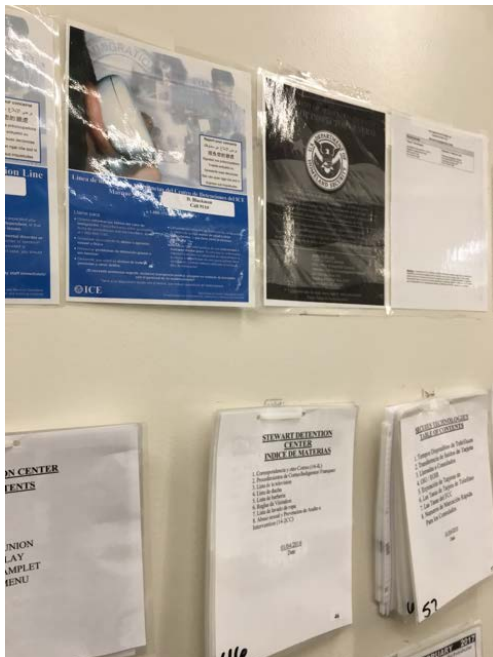


8 New detainee orientation program

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



9 Sick call sign up in housing area



10 OIG hotline posters and PREA posters

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



11 Camcorders stored in control room



12 Water puddles on the kitchen floor



\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



15 Grievance boxes located outside dining area



16 Mold/grime in detainee washing area



\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



17 Grime in detainee shower area



18 Grime/mold in detainee shower area

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



19 Grime/mold in detainee shower area



20 Grime/mold in detainee shower area



\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



21 Broken detainee shower handle



22 Leaking shower head

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

WATCH LOG

TIME	SIGNATURE	TIME	SIGNATURE	TIME	SIGNATURE
06:30	[Redacted]	11:30	[Redacted]		
06:50	[Redacted]				
07:10	[Redacted]				
07:30	[Redacted]				
07:50	[Redacted]				
08:10	[Redacted]				
08:30	[Redacted]				
08:50	[Redacted]				
09:10	[Redacted]				
09:30	[Redacted]				
09:50	[Redacted]				
10:10	[Redacted]				
10:30	[Redacted]				
10:50	[Redacted]				
11:10	[Redacted]				
11:30	[Redacted]				

Supervisor's Signatures (Required Each Shift):

DAILY MEDICAL VISIT: \_\_\_\_\_

Nurse's Signatures: \_\_\_\_\_

Comments: \_\_\_\_\_

MEICATIONS DISPENSED: \_\_\_\_\_

Morning: \_\_\_\_\_

Evening: \_\_\_\_\_

Nurse's signature indicates delivery of medication(s)

COMPLETED FORMS WILL BE MAINTAINED IN THE INMATE/RESIDENT'S CONFINEMENT FILE

Proprietary Information - Not For Distribution - Copyrighted - Property of CCA

9/19/13

23 SHU log

Occasion	Date	Supervisor 1 <sup>st</sup>	Supervisor 2 <sup>nd</sup>	(if operating 3 shifts) Supervisor 3 <sup>rd</sup>
Medication		Time Out	Meals (Y/N) (N=Not) (R=Refused)	Commissary
		Time In	Breakfast	Library
		Cell Search	Lunch	Harvest
		Shower	Dinner	Visitation
		Rest	Special Visit	Special Visit
RESTRICTION		Telephone	Cell Print Name and Sign Below	Comments/Special Instructions
		Restriction	Medical Print Name and Sign Below	
		Alternative Mail		
		Water on hoody		
		Commissary		
		Property		
Medication	2/16/17	Supervisor 1 <sup>st</sup>	Supervisor 2 <sup>nd</sup>	(if operating 3 shifts) Supervisor 3 <sup>rd</sup>
Time	Initials	Time Out	Meals (Y/N) (N=Not) (R=Refused)	Commissary
		Time In	Breakfast	Library
		Cell Search	Lunch	Harvest
		Shower	Dinner	Visitation
		Rest	Special Visit	Special Visit
RESTRICTION		Telephone	Cell Print Name and Sign Below	Comments/Special Instructions
		Restriction	Medical Print Name and Sign Below	
		Alternative Mail		
		Water on hoody		
		Commissary		
		Property		
Medication	2/16/17	Supervisor 1 <sup>st</sup>	Supervisor 2 <sup>nd</sup>	(if operating 3 shifts) Supervisor 3 <sup>rd</sup>
Time	Initials	Time Out	Meals (Y/N) (N=Not) (R=Refused)	Commissary
		Time In	Breakfast	Library
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RESTRICTION		Telephone	Cell Print Name and Sign Below	Comments/Special Instructions
		Restriction	Medical Print Name and Sign Below	
		Alternative Mail		
		Water on hoody		
		Commissary		
		Property		
Medication	2/16/17	Supervisor 1 <sup>st</sup>	Supervisor 2 <sup>nd</sup>	(if operating 3 shifts) Supervisor 3 <sup>rd</sup>
Time	Initials	Time Out	Meals (Y/N) (N=Not) (R=Refused)	Commissary
		Time In	Breakfast	Library
		Cell Search	Lunch	Harvest
		Shower	Dinner	Visitation
		Rest	Special Visit	Special Visit
RESTRICTION		Telephone	Cell Print Name and Sign Below	Comments/Special Instructions
		Restriction	Medical Print Name and Sign Below	
		Alternative Mail		
		Water on hoody		
		Commissary		
		Property		

Page 1 of 2

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08/02/14

24 SHU log

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



25 SHU law library



26 Outdoor recreation area SHU

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

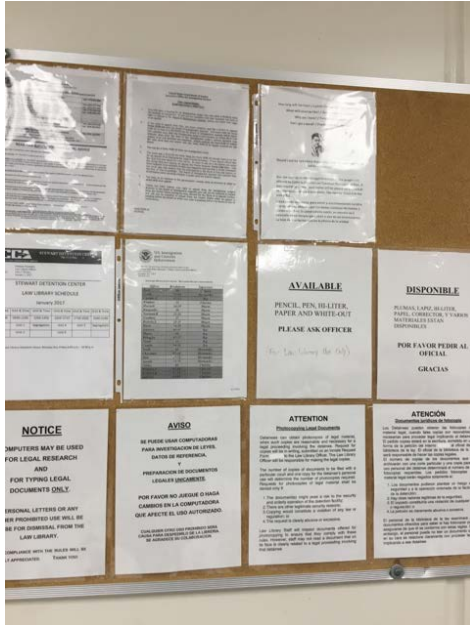


27 SHU book cart



28 Law library

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



29 Law library posters



30 Outdoor recreation facility



\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



31 Out recreation area



32 Indoor recreation area

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



**2017 FEBRERO/FEBRUARY 2017**  
**Horario Religioso / Religious Schedule**  
 Units 1, 2, 3 (meet at the Chow Hall. Units 4, 5, 6 (6) meet in the Chapel)  
 Any other detainees in any other unit who are meet or hold meet in the Chaplain's office  
 Unidades 1, 2, 3 (reunión en el pabellón de Chow. Unidades 4, 5, 6 (6) se reúnen en la capilla)  
 Con otros detenidos en cualquier otra unidad de reunión o con otros en la oficina del capellán

Sunday/Domingo	Monday/Lunes	Tuesday/Martes	Wednesday/Miércoles	Thursday/Jueves	Friday/Viernes	Saturday/Sábado
			Defenses and Bible Bible/Prayer meeting Group (B) 1:30 pm- Chapel Group A, B, C	1:30 Christian Service Group (B) English Song Group A Group B Group C Group A, B, C	Worship/Recreation A. K. Hester - 12:30 pm Unit 4 - 1:00 pm- Chapel Unit 5 - 2:30 pm- Chapel	Christian Service - Unit Chaplain Unit 4B - 2:30 pm- Chapel
Headstart A, B, C divided 2:30 pm A, B, C divided 8:00 pm	Catholic Mass - Week Catholic - A - 2:30 pm New Counselor Center Group B - 9:30	2:30 Jehovah's Witness Service Group B	Defenses and Bible Bible/Prayer meeting Group (B) 1:30 pm- Chapel Group A, B, C	1:30 Christian Service Group (B) English Song Group A Group B Group C Group A, B, C	Worship/Recreation A. K. Hester - 12:30 pm Unit 4 - 1:00 pm- Chapel Unit 5 - 2:30 pm- Chapel	Christian Service - Service Chaplain Unit 4B - 2:30 pm- Chapel
Headstart A, B, C divided 2:30 pm A, B, C divided 8:00 pm	Catholic Mass - Week Catholic - A - 2:30 pm New Counselor Center Group B - 9:30	2:30 Jehovah's Witness Service Group A	Defenses and Bible Bible/Prayer meeting Group (B) 1:30 pm- Chapel Group A, B, C	1:30 Christian Service Group (B) English Song Group A Group B Group C Group A, B, C	Worship/Recreation A. K. Hester - 12:30 pm Unit 4 - 1:00 pm- Chapel Unit 5 - 2:30 pm- Chapel	Christian Service - Service Chaplain Unit 4B - 2:30 pm- Chapel
Headstart A, B, C divided 2:30 pm A, B, C divided 8:00 pm	Catholic Mass - Week Catholic - A - 2:30 pm New Counselor Center Group B - 9:30	2:30 Jehovah's Witness Service Group B	Defenses and Bible Bible/Prayer meeting Group (B) 1:30 pm- Chapel Group A, B, C	1:30 Christian Service Group (B) English Song Group A Group B Group C Group A, B, C	Worship/Recreation A. K. Hester - 12:30 pm Unit 4 - 1:00 pm- Chapel Unit 5 - 2:30 pm- Chapel	Christian Service - Service Chaplain Unit 4B - 2:30 pm- Chapel
Headstart A, B, C divided 2:30 pm A, B, C divided 8:00 pm	Catholic Mass - Week Catholic - A - 2:30 pm New Counselor Center Group B - 9:30	2:30 Jehovah's Witness Service Group B	Defenses and Bible Bible/Prayer meeting Group (B) 1:30 pm- Chapel Group A, B, C	1:30 Christian Service Group (B) English Song Group A Group B Group C Group A, B, C	Worship/Recreation A. K. Hester - 12:30 pm Unit 4 - 1:00 pm- Chapel Unit 5 - 2:30 pm- Chapel	Christian Service - Service Chaplain Unit 4B - 2:30 pm- Chapel

Please note: some changes have been made, these changes will go into effect 12/01/2016  
 Nota: se han realizado algunos cambios, estos cambios entraran en vigor 01/20/2016

33 Religious services schedule

**RECREATION'S GYM AND YARD ROTATIONS**  
**STEWART DETENTION CENTER**  
**RECREATION SCHEDULE**  
**FEBRUARY 2017**  
 (Recreation Times)

RECREATION (YARD)	
Unit & Time	Unit & Time
0730-1130	1230-1630
Unit 1	Unit 3
Unit 2	Unit 4
Unit 5	Unit 6

Breakfast must run in this assigned order units 5,1,2,3,4 and 6.

GYM LIBRARY SCHEDULE		(Monday-Sunday)	
Time	Unit	Unit	SUN
0730-1130	Unit 1	Unit 2	Unit 5
1230-1630	Unit 3	Unit 4	Unit 6

Lunch must run in this assigned order units 6,4,3,2 and 5.

**CENTRO DE DETENCION DEL CONDADO DE STEWART**  
**PROGRAMA DE RECREACION**  
**FEBRERO 2017**  
 (Recreación y Biblioteca)

RECREACION (YARD)	
Unidad & Hora	Unidad & Hora
0730-1130	1230-1630
Unidad 1	Unidad 3
Unidad 2	Unidad 4
Unidad 5	Unidad 6

GIMNASIA BIBLIOTECA		(Lunes-Domingo)	
Horario	Unidad	Unidad	Domingo
0730-1130	Unidad 1	Unidad 2	Unidad 5
1230-1630	Unidad 3	Unidad 4	Unidad 6

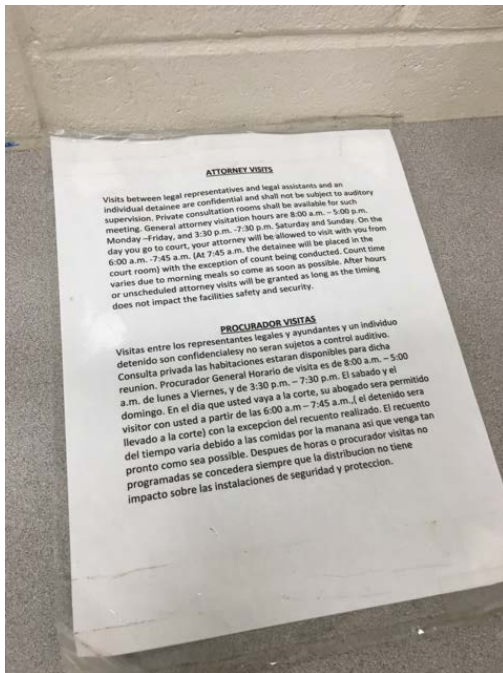
Recreación debe correr en el orden de unidades 6,4,3,2 y 5 Última unidad

34 Yard rotation schedule

\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



35 Legal visitation area



36 Legal visitation guidelines



\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*



37 Visitation area



**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/21/2017  
Review:

1  
2 **PURPOSE:** To gather information from a detainee on detention conditions at  
3 Stewart Detention Center in Lumpkin, GA.

4  
5 **SOURCE:** [REDACTED], A no. [REDACTED]. Stewart Detention Center,  
6 Lumpkin, GA.

7  
8 **OIG Participants:** (b) (6), DHS OIG Inspections and Evaluations  
9 [REDACTED], DHS OIG Investigations

10  
11 **Date:** February 8, 2016

12 **Time:** 1:00 p.m.

13 **Place:** Stewart Detention Center, Lumpkin, GA.

14  
15 **SCOPE:** The interview focused on the condition and treatment of detainees at  
16 Stewart Detention Center in Lumpkin, GA.

17  
18 **CONCLUSION:** Detainee [REDACTED] has serious concerns about due process with  
19 the court about his asylum case. He said conditions at the facility were fair;  
20 however, ICE did not regularly visit with detainees. Also, times for Muslim  
21 prayer are sometimes delayed in the afternoon.

22  
23 **DETAILS:**

24  
25 Detainee [REDACTED] was seeking asylum from (b) (6) and approached an agent at  
26 the Mexican border to ask for asylum. He explained that he travelled from  
27 Africa to South America and travelled from Brazil to Mexico. He was

28 (b) (6)

29 (b) (6)

30 (b) (6)

31  
32 Mr. [REDACTED] complained right away that he does not understand what is going  
33 on with his case; his ICE officer has not seen him in two or three weeks; Mr.  
34 [REDACTED] put a request once asking about his case, and he received a reply in two  
35 months that he had his court appearance scheduled. He had a court  
36 appearance in February, but does not know what is going on. He could not  
37 understand why he cannot represent himself at court. He claims that one ICE  
38 officer came in to their unit and said, "You Africans are not going to receive no  
39 parole, no bond, and no asylum here."

41 Mr. [REDACTED] said he can practice Islam at Stewart, but sometimes the officers  
42 “forget” the time Muslim detainees need to go to prayer and take them late; it  
43 usually happens with their 2P.M. prayer.

44  
45 Mr. [REDACTED] said some facility officers “are not professional at all – using bad  
46 language, and being bad with detainees.” He added that some Unit Managers  
47 “are very good people” and often listen and try to help. He said that Mr. [REDACTED]  
48 from Unit 1-F was very good with detainees.

49  
50 Mr. [REDACTED] worked in a kitchen and had no complaints about food. He said he  
51 grew up very poor with no food and that he never complains about food.

52  
53 Mr. [REDACTED] said that sometimes there is no warm water in showers.

54  
55 He reports no issues with law library access.



**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/21/2017

1  
2 **PURPOSE:** To gather information from a detainee on detention conditions at  
3 Stewart Detention Center in Lumpkin, GA.

4  
5 **SOURCE:** [REDACTED], A no. [REDACTED]. Stewart Detention Center,  
6 Lumpkin, GA.

7  
8 **OIG Participants:** [REDACTED], DHS OIG Inspections and Evaluations  
9 [REDACTED], DHS OIG Investigations

10  
11 **Date:** February 7, 2016

12 **Time:** 3:35 p.m.

13 **Place:** Stewart Detention Center, Lumpkin, GA.

14  
15 **SCOPE:** The interview focused on the condition and treatment of detainees at  
16 Stewart Detention Center in Lumpkin, GA.

17  
18 **CONCLUSION:** Detainee [REDACTED] has serious concerns about conditions and  
19 timely medical care at Stewart.

20  
21 **DETAILS:**

22  
23 Detainee [REDACTED] (b) (6)  
24 [REDACTED].  
25 His classification was “low” and he said he had no criminal history. According  
26 to Mr. [REDACTED], he asked for asylum on the border in Texas and was taken to  
27 Stewart in a few days. He made the following statements about conditions and  
28 care at the facility:

29  
30 Mr. [REDACTED] used law library often, mostly to fill out immigration forms related  
31 to his asylum claim and make copies. Sometimes the facility only allowed two  
32 copies and he needed to fill out a new request for a third copy.<sup>1</sup>

33  
34 Mr. [REDACTED] complained about serious medical problems (hernia and also

<sup>1</sup> PBNDS 2011 state: “The facility shall ensure that detainees can obtain at no cost to the detainee photocopies of legal material and special correspondence when such copies are reasonable and necessary for a legal proceeding involving the detainee. The number of copies of documents to be filed with a particular court, combined with the number required for ICE/ERO records and the number required for the detainee’s personal use shall determine the number of photocopies required.”

35 inability to urinate due to some blockage) that went untreated for a few days  
36 although he put in a sick call request as required. He said “he was feeling so  
37 bad that he had to go to a case manager and explain that there might be a  
38 medical emergency and he can’t wait.” After a nurse saw him, he still was not  
39 able to get an appointment for four days (business days) and suffered on the  
40 weekend.” He was finally seen by the outside doctor, approximately 9 days after  
41 the complaint, but after the visit “no feedback” was ever received about what  
42 was wrong. He reiterated that he experienced “very bad pain.”

43  
44 Mr. [REDACTED] said that he did not receive a t-shirt, which is part of the uniform,  
45 during intake. His attempts to later ask for a t-shirt failed, he is still missing  
46 one t-shirt. He also said that lotion is badly needed, but not supplied.

47  
48 When asked whether he tried to grieve some of these issues, he said he does  
49 not know how the process for grievances works; he only knows about sick call  
50 and how to request assistance from ICE about the case.

51  
52 Mr. [REDACTED] said that “the way ICE treats people - it does not matter to them if  
53 you are a criminal or asking for asylum.” Mr. [REDACTED] said he tried to  
54 approach an ICE officer who visits his unit to ask about his asylum case, but  
55 got an answer, “I do not know about your case and I do not know who your ICE  
56 officer is.” He said there is no information at all on whom to contact with  
57 questions. He said he still does not know who his ICE officer is and there has  
58 not been a visit from ICE in two weeks.

59  
60 Mr. [REDACTED] said that for people like him, who do not have relatives or  
61 anybody in the US and cannot get a work assignment at the facility, there is no  
62 money for commissary or even to send mail. He said he needed 3\$ and 6\$ to  
63 send some mail, but did not have the money.

64  
65 Mr. [REDACTED] said that every day they get almost the same food and it gradually  
66 makes him feel bad. He said that sometimes he does not go to eat for 3 days  
67 because he cannot keep eating the food.

68  
69 When asked about the facility guards, he said that some officers scream all the  
70 time and call everyone “hey you,” which is “very rude.”

71  
72 He also reports long wait times for necessities like tooth paste and the tooth  
73 brushes they receive right after intake “going out of order quickly” and not  
74 being replaced.



**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Adult Detention Oversight  
16-047-ISP-ICE**

Chief Inspector: (b) (6)  
Preparer: (b) (6) 2/21/2017

**PURPOSE:** To gather information from a detainee on detention conditions at Stewart Detention Center in Lumpkin, GA.

**SOURCE:** [redacted], A no. [redacted]. Stewart Detention Center, Lumpkin, GA.

**OIG Participants:** (b) (6), DHS OIG Inspections and Evaluations  
[redacted], DHS OIG Investigations

**Date:** February 7, 2016

**Time:** 4:30 p.m.

**Place:** Stewart Detention Center, Lumpkin, GA.

**SCOPE:** The interview focused on the condition and treatment of detainees at Stewart Detention Center in Lumpkin, GA.

**CONCLUSION:** Detainee [redacted] has concerns about general rules and conditions at the facility as they were never explained; he could not read the hand book well because it was only in English. He also had concerns why his deportation was taking so long.

**DETAILS:**

Detainee [redacted] (b) (6)  
[redacted] (b) (6)  
[redacted] (b) (6)  
[redacted] (b) (6)  
[redacted] (b) (6) . [Inspector's note:  
*detainee's English skills were very basic / limited, but he volunteered to be interviewed in English.*]

Mr. [redacted] made the following statements about the conditions at Stewart:

Intake was a very long process; Mr. [redacted] remembers arriving at 3P.M and not being processed till the middle of the next day. He received the Detainee Handbook in English and did not know he could receive one in Spanish. He has not seen any orientation videos.

41 Mr. [REDACTED] had no knowledge on how to file a grievance.

42

43 Mr. [REDACTED] said the food was not good; it smelled badly sometimes and  
44 he often feels sick after eating it.

45

46 Mr. [REDACTED] had no experience with the law library or visitations.

47

48 Mr. [REDACTED] knows his ICE officer and saw him one time when signing  
49 removal documents about 3 weeks ago. Mr. [REDACTED] asked us if we know  
50 why he still was not deported. He said he wants to be deported and does not  
51 like being at the facility.

52

53 *[Inspector's note: after noticing Mr. [REDACTED] somewhat struggling with*  
54 *speaking English, we asked if translation services were offered to him at any*  
55 *point of his detention; he said "No, no translation."]*

56





\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*

**U.S. Department of Homeland Security  
Office of Inspector General  
Office of Inspections & Evaluations**

**Detention Oversight  
16-047-ISP-ICE**

**Performance-Based National Detention Standards (PBNDS) 2008/2011  
ICE ERO Facility Inspection Worksheet**

<b>Facility Information</b>		
Facility Name: <i>Stewart</i>		
Facility Type: Choose an item. <small>(Contract Detention Facility (CDF), Intergovernmental Service Agreement (IGSA), Service Processing Center (SPC))</small>		
Address:		
City: <i>Lumpkin</i>	State: <i>GA</i>	Zip:
<b>OIG Spot Inspection Information</b>		
Start Date: Click here to enter a date.	End Date: Click here to enter a date.	
Team Members		
Name: <span style="color: red;">(b) (6)</span>		Office: <i>I+E</i>
Name:		Office: <i>I+E</i>
Name:		Office: <i>INV</i>
Name:		Office: <i>INV</i>

**Worksheet Information and Instructions**

This worksheet is designed to aid in assessing the facility compliance with ICE detention standards. It is a tool to assist the site visit and is not a substitute for your intuition and observations about how well the facility is run, and how well the detainees are managing under the circumstances.

Inspections teams will complete this worksheet during the facility walkthrough. The worksheet is divided into sections based on areas identified in past spot inspection facility tours. While facilities may differ, this worksheet is designed to capture an overall picture of how the facility is meeting standards based on team member observations.

Teams are required to complete each item by checking the box beneath "Meets Standard", "Does Not Meet Standard", or "NA". For any items marked "Does Not Meet Standard" or "N/A", use the remarks section to provide as much detail as



\*All redactions in this document are pursuant to FOIA exemption (b)(6)\*  
**Performance Based National Detention Standards 2008/2011**  
**ICE ERO Facility Inspection Worksheet**

possible to assist the core inspection team in assessing the overall facility compliance and in completing reporting requirements.

**Part 1 - Facility Tour General Information**

Names and Titles of ICE Personnel/Facility Staff Conducting Tour:	
Name: [REDACTED]	Title: (b) (6) [REDACTED]
Name: [REDACTED]	Title: [REDACTED]
Name:	Title:
Name:	Title:
Name:	Title:
Name:	Title:
Name:	Title:
Occupancy Information	
Total # of Male Detainees	1905
Total # of Female Detainees	0
# of Male Detainees in SMU	15
# of Female Detainees in SMU	0

**Part 2 - Facility Tour - PBNDS Compliance Checklist**

Each line item contains a parenthetical reference to the PBNDS topic containing the requirement.		Meets Standard	Does Not Meet Standard	NA
<b>Control Room</b>				
1	At least one video camera shall be maintained in the Control Center for use in emergency situations. (ref 1.1 Emergency Plans)	yes		
2	(SPC/CDF/IGSA facilities) Detainees do not have access to the control center. (Ask if detainees ever enter the area). (ref. 2.4 Facility Security and Control)	yes		
3	Facility security and safety will be monitored and coordinated by a secure, well-equipped, and continuously staffed control center. (Ask for equipment/camera/radio demonstrations and ensure 24 hour staffing) (ref. 2.4 Facility Security and Control)	yes		

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**Remarks:** No spare radio batteries

**Intake/Out-processing Area**

<b>1</b>	At intake, detainees are searched, and their personal property and valuables checked for contraband, inventoried, receipted, and stored. (Inquire about process and view inventory forms, receipts, and storage area). (ref 2.1 Admission and Release)	yes		
<b>2</b>	Detainees are not held in hold rooms for more than 12 hours. (Inquire about intake process and length of time detainees are held) (ref 2.6 Hold Rooms in Detention Facilities)	yes		
<b>3</b>	Male and female detainees are segregated from each other at all times. (Ensure males and females are not co-mingled) (ref 2.6 Hold Rooms in Detention Facilities)	N/A		
<b>4</b>	Each hold room shall be well-ventilated and well-lit. Detainees shall have access to potable water in hold rooms. (Check ventilation and lighting; ensure access to water) (ref. 2.6 Hold Rooms in Detention Facilities)	yes		

**Remarks:** Detainee interviews reveal processing times greater than 12 hours

Lack of male staff forces female staff to search incoming male detainees with wand only

**Housing Modules**

<b>1</b>	A housekeeping plan will be developed for detainee living areas noted in the standards. (Ensure the housing areas			
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	appear clean and well maintained. Document areas of discrepancy). (ref 1.2 Environmental Health and Safety)	yes		
2	The facility shall comply with applicable federal laws to provide reasonable accommodations for detainees with disabilities and special needs. (Within the housing modules, and other areas, view any specialized equipment or cells designed for disabled/special needs individuals. If none are present, inquire about facility readiness.) (ref. 2.1 Admission and Release)	yes		
3	Housing assignments are based on classification level. Low custody detainees may not be comingled with high custody. (Ensure there is no comingling) (ref. 2.2 Custody Classification System)	yes		
4	Staff conducts a formal count at least once each 8 hours (no less than three counts per day). At least one of these counts shall be a face to photo count. (Inquire about count procedures and view logs) (ref. 2.8 Population counts)	yes		
5	The Sexual Assault Awareness Notice, along with the names of the program coordinator and local organizations that can assist detainees who have been victims of sexual assault, is posted on all housing unit bulletin boards. (verify poster) (ref. 2.11 Sexual Abuse and Assault Prevention and Intervention)	yes		
6	Dayrooms in general population housing units shall offer board games, television, and other sedentary activities. Detention personnel shall supervise dayroom activities, distributing games and other recreation materials daily. (View indoor rec areas) (ref. 5.4 Recreation)	yes		
7	The facility administrator shall ensure that OIG Hotline posters are posted in every housing unit and in appropriate common areas (recreation areas, dining areas, processing areas) (View posters) (ref. 2.13 Staff-Detainee Communication)	yes		



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<b>8</b>	An adequate number of wash basins with temperature controlled hot and cold running water 24 hours per day (Test water in multiple faucets) (ref. 4.5 Personal Hygiene)	yes		
<b>9</b>	Operable showers that are thermostatically controlled to temperatures between 100-120 degrees F. to ensure safety and promote hygienic practices (Test water in showers to ensure it is warm in lieu of testing with a thermometer) (ref. 4.5 Personal Hygiene)	No		

**Remarks:** OIG Hotline is restricted on all pod phones  
Unit 1-B: Observed cold water from shower faucets  
Unit 4-C: Water was too hot to shower  
Detainees complained about flooding inside the pods during rain

**Special Management Unit (Segregation)**

<b>1</b>	Detainees in SMUs are personally observed at least every 30 minutes in an irregular schedule and more often when warranted (Inquire and view logs) (ref. 2.12 Special Management Units)	yes		
<b>2</b>	A permanent log is maintained in each SMU to record all activities concerning SMU detainees (meals served, recreation, visitors, etc.) The SMU log records the detainee's name, A-number, housing location, date admitted, reasons for admission, status review dates, tentative release date for detainees in Disciplinary Segregation, the authorizing official, and date released. These logs shall also be used by supervisory staff and other officials to record their visits to the unit. (View logs and ensure all items are documented) (ref. 2.12 Special Management Units)	yes		
<b>3</b>	Health care personnel conduct face-to-face medical assessments for every detainee in	yes		

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	SMU at least once daily, and where reason for concern exists, assessments are followed up with a complete evaluation by a qualified medical evaluation by a qualified medical or mental health professional and indicated treatment. Medical visits shall be recorded on the SMU housing record or comparable form and any action taken shall be documented in a separate logbook. (Inquire as to process and view medical check logs) (ref. 2.12 Special Management Units)			
4	Detainees in SMUs are allowed visits by members of the clergy or other religious service providers, upon request; unless it is determined a visit presents a risk to safety, security, or orderly operations. (Inquire about process for clergy visit and view logs if applicable) (ref. 2.12 Special Management Units)		No	
5	Detainees in SMUs have access to reading materials, including religious materials. The Recreation Specialist offers each detainee soft-bound, non-legal books on a rotating basis. (View reading materials and ensure detainee access). (ref. 2.12 Special Management Units)	yes		
6	Detainees in SMUs have access to legal materials, in accordance with the Detention Standard on Law Libraries and Legal Material. (Ensure law library access) (ref. 2.12 Special Management Units)	yes		
7	Detainees in SMU for admin reasons are offered at least one hour of recreation per day, outside their cells and scheduled at a reasonable time, at least seven days per week. ...disciplinary reasons/1 hr. per day/5 days per week. (Inquire about detainee rec time and view logs) (ref. 2.12 Special Management Units)	yes		
8	Recreation for detainees in SMU is separate from the general population. (Ensure detainees are given rec separately from gen pop) (ref. 2.12 Special Management Units)	yes		

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**Remarks:**

Detainees under mental health observation are in the same unit as disciplinary or admin segregation

**Recreation and Visitation Areas**

<b>1</b>	The facility provides both an indoor and an outdoor recreation program. (View rec areas and inquire about programs; <i>please note, ICE considers an indoor area with windows sufficient to satisfy the outdoor requirement</i> ) (ref. 5.4 Recreation)	yes		
<b>2</b>	Exercise areas shall offer a variety of equipment. Weight training, if offered, must be limited to fixed equipment. Free weights are prohibited. (View equipment types) (ref. 5.4 Recreation)	yes		
<b>3</b>	Recreation areas shall be under continuous supervision by staff equipped with radios or other communication devices to maintain contact with the Control Center. (Ensure staff are present and equipped) (ref. 5.4 Recreation)	yes		
<b>4</b>	General visitation is permitted during set hours on Saturdays, Sundays, and holidays, and to the extent practicable, the facility also establishes visiting hours on weekdays and during evening hours. (View visitation schedule signage) (ref. 5.7 Visitation)	yes		
<b>5</b>	The facility's visiting areas shall be appropriately furnished and arranged, as comfortable and pleasant as practicable. (Ensure visiting area is furnished and clean) (ref. 5.7 Visitation)	yes		



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**Remarks:** Recreation yard often holds 550+ Detainees supervised by only 5 staff.

**Kitchen**

<b>1</b>	The food service program shall be under the direct supervision of an experienced food service administrator (FSA) (Briefly speak with the FSA or counterpart and discuss duties) (ref. 4.1 Food Service)	yes		
<b>2</b>	Detainees assigned to the food service department shall have a neat and clean appearance. (Observe detainees) (ref. 4.1 Food Service)	yes		
<b>3</b>	Detainees are served three meals every day, at least two of which are hot meals. No more than 14 hours elapse between the last meal served and the first meal of the following day. (Inquire to or view schedule for meal service). (ref. 4.1 Food Service)	yes		
<b>4</b>	Store all products at least six inches from the floor and sufficiently far from walls to facilitate pest-control measures. (View storage areas) (ref. 4.1 Food Service)	yes		
<b>5</b>	Perishables shall be stored at 35-40 degrees to prevent spoilage and other bacterial action, and maintain frozen foods at or below zero degrees. (View temperature on refrigeration and freezer equipment) (ref. 4.1 Food Service)	yes		
<b>6</b>	Facilities are required to provide detainees requesting a religious diet a reasonable and equitable opportunity to observe their religious dietary practice by offering a Common Fare Menu. Detainees whose religious beliefs require the adherence to particular religious dietary laws are referred	yes		

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	to the Chaplain or FSA (review logs for religious diets) (ref. 4.1 Food Service)			
<b>7</b>	Detainees with certain conditions – chronic or temporary; medical, dental, and/or psychological – shall be prescribed special diets as appropriate. (review logs for medical diets – note that this information may be kept in the medical records) (ref. 4.1 Food Service)	yes		

**Remarks:**

**Medical Dental Areas**

<b>1</b>	A medical screening will be conducted to protect the health of detainees and others in the facility, and the detainees shall be given an opportunity to shower and be issued clean clothing, bedding, towels, and personal hygiene items. (Inquire about the intake medical screening and what it entails.) (ref. 2.1 Admission and Release)	yes		
<b>2</b>	Standard Cleaning Practices include: <ul style="list-style-type: none"> <li>• Using specified equipment, cleansers, disinfectant, and detergent</li> <li>• An established schedule of cleaning and follow up inspections</li> </ul> (Ensure the medical areas appear clean; inquire about cleaning schedule including responsible party, frequency, and types of equipment used) (ref. 1.2 Environmental Health and Safety)	yes		
<b>3</b>	Spill kits are readily available (Ask to see spill kits) (ref. 1.2 Environmental Health and Safety)	yes		
<b>4</b>	Medical, dental, and mental health interviews, examinations, and procedures	yes		



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	shall be conducted in settings that respect detainees' privacy. (View exam rooms and ensure privacy) (ref. 1.3 Medical Care)			
<b>Remarks:</b>				
<b>Law Library</b>				
<b>1</b>	Each facility shall provide a properly equipped law library in a designated, well-lit room that is reasonably isolated from noisy areas and large enough to provide reasonable access to all detainees who request its use. It shall be furnished with a sufficient number of tables and chairs to facilitate detainees' legal research and writing. (view law library area to ensure compliance) (ref. 6.3 Law Libraries and Legal Materials)	yes		
<b>2</b>	Detainees are provided with the means to save legal work in a private electronic format for future use (View detainee access on computer and method for saving) (ref. 6.3 Law Libraries and Legal Materials)	yes		
<b>3</b>	An up-to-date list of the law library's holdings, including the date and content of the most recent updates of all legal materials available to the detainees in print and electronic media, are posted in the law library (View posted information) (ref. 6.3 Law Libraries and Legal Materials)		No	

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**Remarks:**

**Hallways and Thoroughfares**

<b>1</b>	Detainee movement from one area to another is controlled by staff (View detainee movements and ensure staff is present, or, if no detainees moving about, inquire about procedures for detainee movement about the facility) (ref. 2.4 Facility Security and Control)		No	
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**Remarks:** Detainees observed comingling among classification levels in hallways.  
 Groups of detainees observed moving unescorted through hallway

**Other**

<b>1</b>	At entry point: The front entrance officer checks the identification of everyone entering or exiting the facility. (Ensure you are checked at entry and exit) (ref. 2.4 Facility Security and Control)		No	
<b>2</b>	At entry point: All visits are officially recorded in a visitor logbook. (View the visitor log) (ref. 2.4 Facility Security and Control)		No	
<b>3</b>	Legal visitation rooms – may be anywhere in facility. Private consultation rooms are available for meetings with legal representatives or legal assistants. There is a mechanism for the detainee and his/her legal representative or assistant to exchange documents, even when contact visitation rooms are unavailable. (View rooms) (ref. 5.7 Visitation)	yes		
<b>4</b>	Phones – may be in halls or in housing areas			

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	To ensure sufficient access, each facility shall provide at least one operable telephone for every 25 detainees (If possible, count phones) (ref. 5.6 Telephone Access)	yes		
5	<i>Phones – may be in halls or in housing areas</i> Each facility shall maintain detainee telephones in proper working order. Designated facility staff shall inspect telephones daily, promptly report out-of-order telephones to repair service and ensure that required repairs are completed quickly. (Ensure phones are in working order) (ref. 5.6 Telephone Access)	yes		
6	<i>Phones – may be in halls or in housing areas</i> Detainees are afforded a reasonable degree of privacy for legal phone calls. (View phone areas and assess for privacy) (ref. 5.6 Telephone Access)	yes		
<b>Remarks:</b>				

<b>Part 3 – Document List – PBNDS Compliance Checklist</b>				
	<b>Each line item contains a parenthetical reference to the PBNDS topic containing the requirement.</b>	<b>Meets Standard</b>	<b>Does Not Meet Standard</b>	<b>NA</b>
1	Documentation of security inspections is kept on file. (View document evidence of the inspections) (ref. 2.4 Facility Security and Control)	yes		
2	Daily procedures include: <ul style="list-style-type: none"> <li>• Perimeter alarm system test</li> <li>• Physical checks of perimeter fences</li> <li>• Documenting the results</li> </ul> (Ensure the items are in the documentation of security inspections) (ref. 2.4 Facility	yes		

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	Security and Control)			
<b>3</b>	A qualified departmental staff member shall conduct weekly fire and safety inspections. (View document evidence of the inspections). (ref 1.2 Environmental Health and Safety)			
<b>4</b>	Facility maintenance (safety) staff shall conduct monthly inspections. (View document evidence of the inspections). (ref 1.2 Environmental Health and Safety)			
<b>5</b>	The facility has an approved fire prevention, control, and evacuation plan. (View document evidence of the plan). (ref 1.2 Environmental Health and Safety)	yes		
<b>6</b>	The facility has a written disciplinary system using progressive levels of reviews and appeals. Written disciplinary policy and procedures shall clearly define detainee rights and responsibilities. The policy, procedures, and rules shall be reviewed at least annually. (View documents) (ref 3.1 Disciplinary System)	yes		
<b>7</b>	Obtain a copy of the detainee handbook and compare it to Standard 6.1 Detainee Handbook, item 7, beginning "The detainee handbook (local supplement) addresses the following issues..."	yes		
<b>8</b>	Obtain a copy of the written policy and procedures for the detainee grievance system and compare it to Standard 6.2, Grievance System, beginning "Each facility shall have written policy and procedures for a detainee grievance system that:..." (several line items follow – please check for each listed in standard)	yes		